

OCTOBER 2025



TAXPAYER SATISFACTION SURVEY DRAW



Individual Income Tax Returns
e-Filing Season 2025

308,286 e-Filers

Individual taxpayers who successfully submitted their income tax returns and effect payment, if any, electronically, by **Tuesday 07 October 2025** have automatically qualified to participate in the **Lucky Draw**.

LUCKY DRAW

WIN **FIVE CASH PRIZES** of

Rs. 25,000

EDITORIAL NOTE

Building Trust, Driving Compliance: MRA in Action

In a year shaped by rapid change, rising expectations, and a stronger public call for transparency, the Mauritius Revenue Authority has kept moving forward with clarity of purpose: closer to taxpayers, uncompromising on integrity and smarter in service delivery. The stories featured in this October Newsletter are not standalone achievements. Together, they trace a coherent path—one where compliance is nurtured through trust and convenience and governance is reinforced through watchful partnership.

A powerful illustration is the first-ever e-Filing Lucky Draw, held alongside the 9th Taxpayer Satisfaction Survey (TSS) Draw at Ehram Court. On the surface, a lucky draw may appear celebratory. In reality, it was strategic behavioural policy at work. By encouraging taxpayers to file at least a week before the deadline, the MRA turned early compliance into a positive, rewarding choice. The impact was immediate and measurable: by midnight on 7 October 2025, 32,901 more taxpayers had filed compared with the same time last year. That is not chance. That is confidence sparked by smart incentives, less congestion on systems, and fewer citizens stressed by last-minute filing.

The wider e-Filing season confirms this shift. By the deadline, 308,286 returns had been submitted online—11,279 more than last year. This steady rise signals more than digital uptake. It reflects a growing national culture where filing is understood not as a burdensome ritual, but as a civic contribution to Mauritius's progress. Compliance does not thrive on penalties alone; it endures when services are simple, reliable, and backed by institutions people trust.

That trust is precisely what the Taxpayer Satisfaction Survey measures. The TSS is more than a feedback exercise; it is a mirror that helps the Authority see itself through the eyes of citizens. Results from 2025 are encouraging: over 92%

of respondents report improved trust, almost all acknowledge the speed of e-services, and strong appreciation is shown for staff professionalism and data protection. Yet the survey also delivers a clear message: taxpayers want richer online information and a more user-friendly website. Listening is the first step; acting is the test of excellence. The planned website revamp and expanded social media content are therefore not mere technical upgrades, but an institutional pledge to evolve with taxpayers' needs.

The 19th Integrity Advisory Committee meeting reflects a firm, forward-looking stance: tighter oversight where risk is detected, modernised monitoring through tools such as CEMS, and stronger governance via specialised Board sub-committees and internal affairs mechanisms. Most importantly, the approach is collective—public institutions working alongside private-sector partners as allies and watchdogs.

Ultimately, these initiatives point to one enduring truth: the MRA's mission is not only to collect revenue, but to build a fair, accessible, and trusted relationship with taxpayers.

Partners in progress, always.



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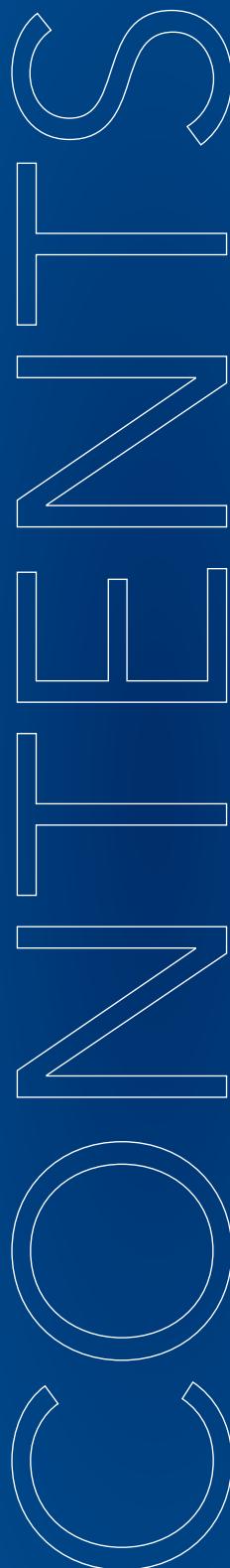
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Your Taxes at Work

INDIVIDUAL INCOME TAX RETURNS E-FILING SEASON 2025



The Individual Income Tax e-Filing Season 2025 marked a significant milestone in voluntary tax compliance in Mauritius. Through a combination of sustained communication efforts, digital innovation and taxpayer engagement initiatives, the Mauritius Revenue Authority achieved strong participation and positive outcomes throughout the filing period.

Strong online filing performance

As at midnight on Wednesday 15 October 2025, a total of 308,286 Individual Income Tax Returns had been submitted online. This represents 11,279 more returns compared to the previous year's deadline and reflects growing taxpayer confidence in the e-Filing system.

MRA expresses its appreciation to all taxpayers who demonstrated exemplary compliance by submitting their returns within the prescribed deadline. Taxpayers who have not yet filed are reminded that penalties for late submission and interest on outstanding tax liabilities apply and are encouraged to file promptly via MRA website: www.mra.mu

A consistent upward trend in e-Filing further confirms the shift towards digital compliance:

YEAR	e-FILERS (by deadline)
2025	More than 308 000
2024	More than 297,000
2023	271,420
2022	233,283

Encouraging early filing through innovation

To reduce last-minute congestion and promote early submission, MRA introduced the e-Filing Season 2025 Lucky Draw for the first time. Taxpayers who filed their returns and completed any required payments electronically by 7 October 2025 were automatically eligible.

The initiative proved effective. By midnight on 07 October 2025, 32,901 more taxpayers had filed compared to the same date the previous year.

On 06 and 07 October alone, 22,753 returns were submitted compared to 11,286 during the same period in 2024. By 7 October, 182,064 returns had been filed representing a **22.08% increase** year on year.

TSS and e-Filing Lucky Draws: Winners revealed

The e-Filing Lucky Draw and the 9th Taxpayer Satisfaction Survey Draw were held on 29 October 2025 at Ehram Court, Port-Louis. The ceremony was attended by the Chairperson of MRA board, board members, the Director-General Mr. Rohit Ramnawaz, the management team, representatives of the Gambling Regulatory Authority (GRA), staff and members of the public.

In his keynote address, the Director-General of the Mauritius Revenue Authority, Mr. Rohit Ramnawaz, highlighted that the e-Filing Lucky Draw was designed to encourage timely filing, help taxpayers avoid last-minute difficulties and enhance overall convenience in fulfilling civic obligations. He noted that 32,901 more taxpayers had filed their returns by midnight on 7 October 2025 compared to the same date and time in the previous year.

Winners of the Individual Income Tax e-Filing Lucky Draw

ANATAH, LEKRAJ : Rs. 25,000

NINA, KERVIN GERARD WESTLEY : Rs. 25,000

FRA, LOUIS CLAREL BERTY : Rs. 25,000

EOLE, JEAN PATRICK : Rs. 25,000

RAGAVEN, JAISWAREE : Rs. 25,000

Each winner received Rs. 25,000.

Winners of the Taxpayer Satisfaction Survey Draw

1st Prize: TAUCKOOR ASHWIN KEVIN - Rs. 25,000

2nd Prize: SONEA KAVIRAJ - Rs. 15,000

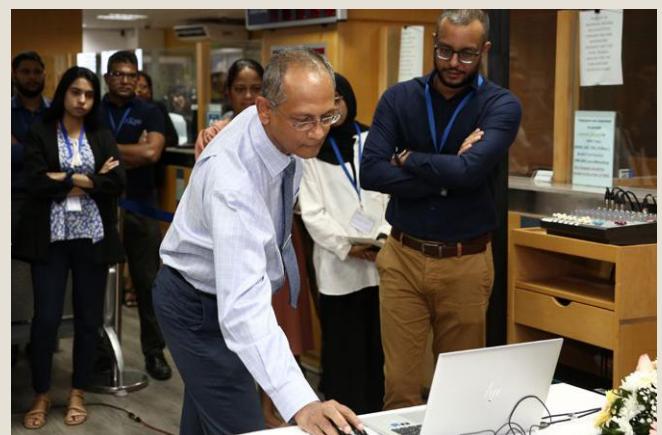
**3rd Prize: SOHAWON MOHAMMAD FAIZAL -
Rs 10,000**



Mr. Tej Kumar Gujadhur, Chairperson, Mauritius Revenue Authority



Mr. Rohit Ramnawaz, Director-General, MRA



Mr. Mohammad Oozeer, Director, Operational Services Dept., MRA



Listening to Taxpayers

The Taxpayer Satisfaction Survey 2025 gathered responses from 23,748 participants and provided valuable insights into taxpayer perceptions and service delivery.

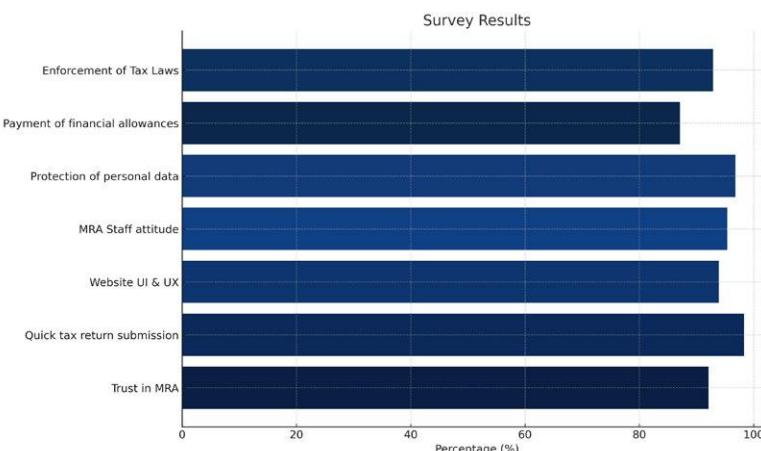
Key findings include:

- 92.1 per cent of taxpayers agree that their trust in the MRA has improved over the past year
- 98.3 per cent agree that the MRA e-Services Portal allows quick tax return submissions
- 93.9 per cent agree that the content on the MRA website is organised and easy to navigate
- 95.4 per cent of respondents reported that MRA staff was helpful and knowledgeable
- 96.8 per cent feel the MRA effectively protects their personal data
- 87.1 per cent agree that financial allowances are paid within a reasonable timeframe
- 92.9 per cent agree that the MRA fairly enforces tax laws as enacted by the government

Commenting on the survey, Mr. Rohit Ramnawaz, Director-General of the MRA, described it as an essential feedback mechanism to better understand taxpayer preferences and improve future taxpayer experience. He emphasised that this approach aligns with the IMF's Tax Administration Diagnostic Assessment Tool framework which advocates regular taxpayer feedback and public disclosure of survey results.

The survey also revealed that 66% of respondents requested more information to be made available online while 11,803 taxpayers expressed the need for a more user-friendly website. In response, MRA has announced that a website revamp will be undertaken.

Social media usage continues to rise, with 76% of respondents relying on these platforms for tax information compared to traditional channels. The MRA will therefore enhance tax-related content across Facebook, X and LinkedIn.



Communication Strategy 2025: Reaching Taxpayers Nationwide

Audiovisual Outreach

- 2 television programmes
- 2 radio programmes
- 4 short explanatory videos
- 6 television spots
- 22 one-minute radio capsules on e-Filing topics

Education and Engagement

- 16 educational sessions for government ministries, parastatal bodies and private sector entities
- Live demonstrations and practical guidance on correct filing

Digital and Media Presence

- 17 social media posts including tutorials and deadline reminders
- Press releases published via newspapers, the MRA website and social platforms

Innovation Highlight

- Introduction of the e-Filing Lucky Draw to incentivise early submission

Advancing Voluntary Compliance

The 2025 e-Filing Season demonstrates how clear communication, digital tools and incentive-based initiatives can significantly enhance taxpayer engagement.

The results achieved by 15 October 2025 reflect increased confidence in the system and a strong culture of compliance.

The Mauritius Revenue Authority thanks all taxpayers for their participation and encourages continued engagement in future filing seasons and surveys as it remains committed to delivering accessible, efficient and taxpayer-focused services.

TOBACCO AND EXCISE TAX TRAINING

MAURITIUS HOSTS ATAF REGIONAL WORKSHOP ON STRENGTHENING EXCISE TAX ADMINISTRATION



The five-day Tobacco and Excise Tax Training, jointly hosted by the African Tax Administration Forum (ATAF) and the Mauritius Revenue Authority (MRA), took place from 27 to 31 October 2025 at the Integrated Customs Clearance Centre (ICCC) in Plaine Magnien, Mauritius. The workshop focused on a comprehensive approach to strengthening excise tax regimes and administration across Africa and reaffirmed Mauritius's standing as a regional leader in capacity building and fiscal governance.

Key details and objectives

The primary objective of the training was to enhance the technical capacity of African tax administrations in designing, implementing, and monitoring effective tobacco and excise tax policies.

The programme had a dual focus to support participating countries in increasing domestic revenue mobilisation while simultaneously advancing public health outcomes through the reduction of harmful consumption.

The workshop gathered approximately 90 customs and tax officials from 29 African countries who engaged in intensive knowledge sharing and peer learning sessions.

Topics covered

The training combined both policy and administrative dimensions of excise taxation. Key sessions included:

- **Tobacco Tax Policy:** Designing tax frameworks that effectively meet fiscal and health objectives.
- **Excise Administration:** Practical strategies for efficient management and collection of excise duties.
- **Combating Illicit Trade:** Using technology and intelligence to detect and deter evasion and illicit trade.
- **Linkages to Sustainable Development Goals (SDGs):** Exploring how tobacco taxation generates social, fiscal, and equity dividends that accelerate progress towards sustainable development.



Partners and Facilitators

The workshop was organised in collaboration with international partners and technical institutions, including:

- The World Bank
- The United Nations Development Programme (UNDP) Mauritius
- The World Health Organization (WHO) Mauritius
- The University of Cape Town
- Tax Justice Network Africa
- The Bill & Melinda Gates Foundation

A shared vision for inclusive development



Hon. Dhaneshwar Damry, Junior Minister, Ministry of Finance

In his keynote address during the opening ceremony, Honourable Dhaneshwar Damry, Junior Minister, Ministry of Finance, described Mauritius as a unique example in Africa where success is rooted not only in national achievements but also in a commitment to regional development.

He stated that Mauritius recognises its prosperity as being closely linked to the broader progress of the continent and that the government remains dedicated to promoting inclusive growth across Africa. He added:

'By fostering stronger economic partnerships and enhancing regional integration, Mauritius aims to support the continent in realising its full potential and creating opportunities for growth and job creation.'

Excise Taxes: A pillar of fiscal and social policy

Addressing the participants, Mr Rohit Ramnawaz, Director-General of the MRA, emphasised that the management and administration of excise taxes remain of paramount importance to every nation's economy and public policy. He noted:

'Revenue generation remains a key objective, particularly for many African nations, where such contributions are essential to sustaining social and national development goals.'

He highlighted that excise duties account for approximately 14.2% of total MRA collections, while personal income tax, which has a broader tax base, represents only 8.2%. He further stated that excise duties, beyond generating revenue, also serve to regulate consumption and advance health and environmental goals.



Mr. Rohit Ramnawaz, Director-General, MRA

Citing examples such as tobacco, alcohol, and sugar-sweetened beverages, Mr Ramnawaz underscored that excise duties are designed to promote equity and fairness, influence behaviour and regulate trade and industry, thereby contributing to broader public policy objectives. He concluded:

'Tobacco control is essential for protecting government revenue, promoting fair trade, and safeguarding public health, as counterfeit cigarettes, often unsuitable for consumption, pose significant risks to consumers.'

Outcomes and Impact

Participants gained practical insights and strategies to strengthen evidence-based health tax policies. The training reaffirmed the importance of excise duties not only as a revenue source but also as an essential policy instrument that influences behaviour, promotes fairness and protects public health.

The workshop concluded with a renewed commitment among African tax administrations to foster regional collaboration, knowledge exchange and coordinated policy action. By sharing expertise and aligning strategies, countries across the continent are better equipped to design effective excise tax systems that contribute to fiscal sustainability and social well-being.



LAUNCH OF THE CUSTOMS COMMITTEE OF THE INDIAN OCEAN COMMISSION

A STRATEGIC PLATFORM TO ENHANCE REGIONAL COOPERATION



The Mauritius Revenue Authority (MRA) hosted the official launch of the Customs Committee of the Indian Ocean Commission (IOC) on Friday, 03 October 2025, at Custom House, Mer Rouge, Port-Louis. The event brought together the Directors-General of Customs and representatives from the Union of Comoros, France (Réunion), Madagascar, Mauritius and Seychelles, as well as the Secretary General of the IOC, along with technical and financial partners.

A milestone in Regional Integration

The establishment of the Customs Committee stems from the decision of the 37th Council of Ministers of the IOC, which advocated for stronger collaboration among Member States in customs matters. This initiative responds to the growing transnational threats posed by drug trafficking, money laundering, terrorism financing and the smuggling of illicit goods, which continue to undermine regional stability and economic security.

The Committee serves as a permanent platform for cooperation and exchange, enabling Member States to enhance risk profiling, intelligence-sharing and enforcement. It also promotes trade facilitation and the harmonisation of customs best practices across the region. By reinforcing the regional security architecture, it seeks to ensure fair trade and contribute to the long-term prosperity of the Indian Ocean community.



Mauritius reaffirms its commitment to Regional Security

In his address at the launching ceremony, the Director-General of the MRA, Mr. Rohit Ramnawaz, emphasised that transnational threats such as drug trafficking, money laundering, terrorism financing and smuggling require collective action. He noted that these crimes destabilise economies, erode public trust and weaken social development and stressed that no country can succeed in isolation.



Mr. Rohit Ramnawaz, Director-General, MRA

Highlighting MRA's proactive measures in risk profiling, intelligence-sharing and border control, Mr. Ramnawaz welcomed the establishment of the Customs Committee as a strategic platform to enhance regional cooperation, strengthen operational synergy and promote information exchange. He reaffirmed Mauritius' full commitment to the initiative, observing that through shared vision, mutual trust and coordinated action, Member States can build a safer, more resilient and prosperous Indian Ocean region.



A shared vision for the Indian Ocean

The Secretary General of the IOC, Mr. Edgard Razafindravahy, described the Committee as a genuine regional space for customs cooperation. He underscored the central role of customs administrations in combating illicit trafficking and protecting maritime territories, while reiterating that such challenges demand joint action. Mr. Razafindravahy also emphasised the importance of single-window systems and information-sharing as key pillars of regional integration. He concluded by calling for a spirit of expertise-sharing and mutual trust to ensure the success of the Committee.



Mr. Edgard Razafindravahy, Secretary General of the IOC

Regional voices in support of cooperation

Representatives from Comoros, Réunion, Madagascar and Seychelles echoed these sentiments. They emphasised the importance of establishing a permanent platform to pursue the Committee's objectives, particularly in the fight against illicit trade.

The delegates highlighted the role of the private sector as a strategic partner in promoting legitimate commerce and insisted on the need for stronger cooperation mechanisms to enhance information exchange, prevent risk and secure regional trade.

A foundation for the future

The official launch of the Customs Committee of the Indian Ocean Commission marks a significant step forward in strengthening customs cooperation within the region. It paves the way for deeper collaboration, improved enforcement capabilities and the creation of a unified front to safeguard trade integrity and economic stability across the Indian Ocean.

STRENGTHENING INTEGRITY AND TAX COMPLIANCE

HIGHLIGHTS FROM THE 19TH IAC MEETING



On October 28, 2025, the Mauritius Revenue Authority (MRA) convened its 19th Integrity Advisory Committee (IAC) session, a strategic deployment aimed at fortifying transparency, governance and compliance across the nation's tax and regulatory command. Led by MRA Director-General, Mr. Rohit Ramnawaz, the operation took place at the Customs House Board Room and brought together top-tier stakeholders from both the public and private sectors including fierce defenders from the Mauritius Bankers Association (MBA), Business Mauritius (BM), the Financial Crimes Commission (FCC) and allied partners.

A coalition for Oversight and Precision



Mr. Rohit Ramnawaz, extended a rallying call to the assembled forces, emphasising the importance of unified action in winning the ongoing battle for

integrity and rule of law. Notably, two reinforcements from the MBA and FCC joined the strategic committee, strengthening the unit's capacity for oversight and enforcement. The Chair acknowledged that the IAC remains a vital platform for intelligence sharing and operational coordination in the fight against corruption and illicit activity.

Enforcing the Code of Compliance: A Mission of Transparency and Fair Play

Operational focus was directed toward compliance firmness, the MRA's unwavering stance in ensuring adherence to the law. A concerning challenge remains the misuse of charitable status as a cover for tax evasion. The Authority is planning to tighten the surveillance net on institutions hiding behind the shield of charitable organisations but operating as clandestine revenue channels. Clear directives were issued to target commercial operations under the guise of philanthropic work with the Authority prepared to revoke privileges when such cases are identified.

The meeting also deployed the latest digital tools against illegal betting networks. The Central Electronic Monitoring System (CEMS), a state-of-the-art surveillance system, has successfully increased tax collection by 50% acting as a powerful monitoring tool to track betting transactions in real time.

Internal forces are also mounting operations against illicit doll catcher machines and excessive betting behaviours reinforcing internal discipline and operational readiness.

Handling the evolving landscape of online betting and international business taxation, the MRA Management Team recognised legislative weaknesses and issued new directives to impose fair tax regimes on global platforms. Continued reforms are crucial for maintaining territorial integrity in the international tax field.

Strategic Governance initiatives and integrity command

Mrs. Sumita Devi Moorooogen, Director, Internal Audit Division, revealed the formation of specialised Board Sub-Committees designed to strengthen oversight, governance and accountability. The five operational units covering Finance, Human Resources, Audit and Risk, Corporate Governance and Revenue Strategy are critical in aligning the MRA's policies with both national directives and international standards.



Mrs. Sumita Devi Moorooogen, Director, Internal Audit Division

Meanwhile, Mr. Rajeev Gobin, Team Leader, in Charge of the Internal Affairs Division, reported on progress following the 2023 FCC Act. The Internal Affairs Division now monitors the assets and liabilities of FCC personnel and continues to track MRA staff declarations as part of an ongoing security clearance effort.



Mr. Rajeev Gobin, Team Leader, in Charge of the Internal Affairs Division

Furthermore, integrity training has been systematically dispensed to MRA officers across all grades and the Internal Affairs Division has played a strategic role in the conceptualisation and implementation of the regional Code of Conduct on Integrity, a comprehensive framework of ethical standards. International partnerships are also active, with virtual training operations involving revenue authorities from Kenya, Seychelles, Sierra Leone and Zambia that have strengthened cross-border capacity building.

Operational Integrity at the frontline



Mr. Mahmad Oozeer, Director, Operational Services Dept., MRA

To uphold discipline among staff, Mr. Oozeer outlined initiatives that leverage cutting-edge technology, digital systems that minimise human error, maximise transparency and ensure fair treatment of all officers and taxpayers alike. Feedback mechanisms, pre-filled online forms and system linkages with external agencies such as banks create a multi-layered defence against deception and fraud. These measures reinforce operational integrity ensuring that service delivery remains disciplined and reliable.

Allied support and shared mission objectives

The committee concluded with a call for unity and shared purpose. Stakeholders praised the MRA's strategic operations, digital advancements and governance reforms.

The MBA and BM commended the Authority's technological progress while the FCC and MACOSS offered valuable advice to enhance citizen engagement. Mr Rohit Ramnawaz reaffirmed that the battle for integrity is ongoing and that the MRA's resolve remains unshaken. He emphasised that a united front with continued engagement from all partners is essential to securing lasting success in this long-term mission.



EMPOWERING WOMEN ENTREPRENEURS

MRA JOINS EDB AND SheTrades MAURITIUS HUB TO PROMOTE INCLUSIVE ECONOMIC GROWTH



In a concerted effort to strengthen women's participation in business and trade, the SheTrades Mauritius Hub, hosted by the Economic Development Board (EDB), organised a workshop on New Budgetary Measures and their Implications for Women-Led Businesses on 14 October 2025. Held under the auspices of the International Trade Centre (ITC)'s global SheTrades initiative, the event gathered women entrepreneurs, fiscal experts and institutional partners, including the Mauritius Revenue Authority (MRA), to explore how recent fiscal measures can empower women-led enterprises and foster inclusive economic growth.



Mrs. Pratima Puholoo, Section Head at the Operational Services Dept.

Representing the MRA at the workshop, Mrs. Pratima Puholoo, Section Head at the Operational Services Department(OSD) and Mrs. Zaheedah Subdar, Section Head at the Medium and Small Taxpayer Department (MSTD), participated as resource persons.

They shared practical insights on the Key Changes Introduced by the Finance Act 2025, highlighting MRA's commitment to promoting fiscal awareness, compliance and empowerment through knowledge-sharing and public engagement.

Championing Gender-Inclusive Trade

The SheTrades Mauritius Hub serves as a key platform to promote women's participation in international trade. As one of 21, SheTrades hubs worldwide, it focuses on empowering women entrepreneurs through capacity building, mentorship and access to markets. Aligned with Sustainable Development Goal 5 (Gender Equality), the initiative seeks to build a more inclusive and sustainable economic environment where women-led businesses can thrive.

The workshop aimed to help women entrepreneurs better understand the fiscal and social measures introduced in the 2025 National Budget and guide them in leveraging these opportunities for growth, competitiveness and formalisation. Participants engaged directly with policy experts and regulatory authorities, gaining clarity on tax obligations and available incentives.



MRA's contribution: Translating Fiscal Policy into practice

During her presentation, Mrs. Zaheedah Subdar elaborated on the key amendments to the Value Added Tax Act, Income Tax Act and MRA Act introduced by the Finance Act 2025. She explained that the Act is designed to simplify compliance, enhance transparency and facilitate trade.

Among the major reforms, she highlighted the Director-General's extended powers to make VAT assessments based on best judgement, the application of a 15% VAT on digital services such as Netflix and Spotify and the reduction of the VAT registration threshold from Rs. 6 million to Rs. 3 million. She also discussed the introduction of new zero-rated supplies and the Investment Tax Credit, which allows small businesses to claim a 5% tax credit on new equipment, thereby promoting modernisation and productivity.



Mrs. Zaheedah Subdar, Section Head at the Medium and Small Taxpayers Dept.

Mrs. Subdar further outlined two new settlement mechanisms under the MRA Act, namely the Tax Dispute Settlement Scheme (TDSS) and the Voluntary Disclosure Settlement Scheme (VDSS). These schemes provide taxpayers with an opportunity to regularise their affairs through partial or full waivers of penalties and interest.

Explaining the broader Fiscal Landscape

In her address, Mrs. Pratima Puholoo provided an overview of the broader income tax and administrative reforms introduced under the Finance Act 2025. She noted that revised income tax rates and new definitions of exempt persons are designed to ease the burden on lower-income earners while promoting fairness within the tax system.

She explained the introduction of the Fair Share Contribution (FSC), a 15% levy on leviable income exceeding Rs 12 million, as a measure to strengthen progressivity and equity. Simplification initiatives, including the repeal of certain reliefs and deductions, were also implemented to streamline the overall tax regime.

On corporate provisions, Mrs. Puholoo highlighted that companies earning more than 50% of their gross income in foreign currency may now pay taxes in that currency, thereby improving ease of compliance for global business entities. She also underlined reductions in penalties and interest rates, particularly for small enterprises, with the total amount of penalties and interest now capped at 100% of the tax due.

She further discussed the renewal of the Tax Arrears Settlement Scheme (TASS) for 2025/2026, offering a full waiver of penalties and interest on tax arrears paid by 31 March 2026, and the introduction of the Tourist Fee, a levy of 3 euros per tourist per night effective from 1 October 2025, aimed at promoting sustainable tourism.

Her presentation also addressed new social and income support initiatives, including a monthly Income Support of Rs. 10,000 for individuals reaching 60 years of age as from September 2025 who are temporarily ineligible for the Basic Retirement Pension. Other measures included the renewal of the Housing Loan Relief Scheme and financial assistance to employers for salary compensation.

Sustained collaboration for women entrepreneurs

The workshop concluded with a joint commitment from the EDB and SheTrades Mauritius Hub to continue providing guidance and support to women-led enterprises. A dedicated channel was created for follow-up queries, with MRA facilitating timely and accurate responses to fiscal concerns.

Through their expert contributions, Mrs. Puholoo and Mrs. Subdar not only clarified key fiscal reforms but also reaffirmed MRA's role as a trusted partner in promoting voluntary compliance and economic empowerment. Their participation demonstrated the Authority's enduring engagement in public education and its commitment to advancing inclusive growth through informed participation in the national economy.



WELLNESS AT WORK

A MONTH DEDICATED TO HEALTH, BALANCE AND WELLBEING



October 2025 was a month of wellness at the Mauritius Revenue Authority (MRA), which once again demonstrated that the wellbeing of its staff remained a central priority. A series of health-focused activities were organised by the Human Resource and Training Department, all reflecting the MRA's philosophy of Putting People First.

These initiatives aimed to promote physical, mental and emotional wellbeing among employees, fostering a workplace culture that valued health, balance and care.

"Putting People First" remains more than a motto – it is MRA's philosophy in action.

Facts at a glance:

- 6 Wellness Activities organised by the Human Resource and Training Department
- 100+ Employees participated across departments
- 1 Shared Goal: To promote wellbeing, awareness and resilience

Activity Highlights

• Dental Caravan - October 2025

A mobile dental clinic visited MRA offices to provide on-site dental check-ups and basic oral care. This initiative encouraged early detection of oral health issues and raised awareness about the importance of maintaining good dental hygiene.

• Mental Health Awareness - October 2025

This interactive session raised awareness about mental wellbeing and helped reduce stigma surrounding mental health. It provided staff with practical tools to manage stress, support colleagues and maintain emotional balance both at work and home.

• Breast Cancer Awareness - October 2025

In support of Breast Cancer Awareness Month, MRA held an informative session that highlighted early detection methods, warning signs and healthy lifestyle choices. Female employees responded enthusiastically, reaffirming the importance of proactive health screening and awareness.

• Emotional Wellbeing for Men - October 2025

A dedicated session addressed the unique emotional health challenges faced by men. The focus was on encouraging open dialogue, stress management and emotional resilience. The discussion reminded participants that seeking help and expressing vulnerability were signs of strength, not weakness.

• Cancer Awareness - October 2025

This session addressed one of the most pressing health concerns of modern times. Experts shared insights on prevention, early warning signs and screening practices. The initiative empowered staff with knowledge to take preventive measures and prioritise regular check-ups.

• Stress Management - October 2025

Recognising that stress was one of the most common workplace challenges, this session helped participants identify triggers, develop coping mechanisms and build resilience. Employees learned strategies to balance workload and maintain mental wellbeing in their personal and professional lives.

A culture of Care and Prevention

These wellness activities not only strengthened awareness but also inspired employees to take proactive steps towards better health. The MRA remained committed to promoting a culture of care, prevention and holistic wellbeing.

By placing people at the heart of its organisational philosophy, the MRA continued to set a benchmark for fostering a healthy, motivated and resilient workforce.

MRA: THE FIRST LINE OF DEFENSE

DANGEROUS DRUGS WORTH OVER RS 280 MILLION INTERCEPTED

The Mauritius Revenue Authority (MRA), through its Customs Anti-Narcotics Section (CANS), continues to uphold its mandate to protect national borders from illicit trafficking.

MRA officers demonstrated exceptional vigilance and coordination during a series of high-value drug interceptions in October 2025.

TOTAL IMPACT – OCTOBER 2025

Total street value	Approx. Rs. 280 Million
Main substances	Hashish • Cannabis • Heroin • Other Dangerous Drugs
Total weight seized	Over 50 kilograms
Arrests made	Multiple suspects from India, UK, and Tanzania

MAJOR SEIZURES – OCTOBER 2025

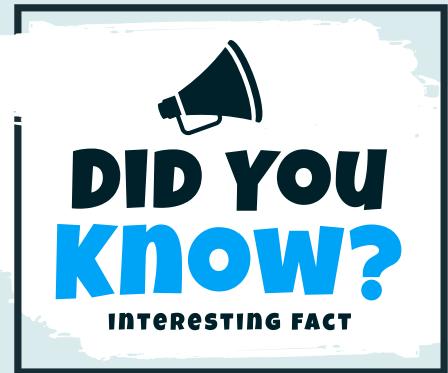
Case	Date	Location	Substance	Weight / Quantity	Street Value	Suspect(s)	Modus Operandi	Operation	Outcome
1	10 Oct 2025	SSR Int'l Airport	Dangerous Drugs (granulated)	4.32 kg	Rs 64.8M	55-year-old Indian national	False-bottom trolley bag	Profiling, Luggage inspection, CANS detection	Drugs secured; suspect arrested by ADSU
2	12 Oct 2025	SSR Int'l Airport	Cannabis (compressed)	26.69 kg	Rs 32M	British national	31 parcels in 2 suitcases	Scanning + physical search	Seizure confirmed; suspect handed to ADSU
3	15 Oct 2025	SSR Int'l Airport	Hashish	19 packets (weight unspecified)	Rs 185M	British couple	Suitcases: 9 in male's, 10 in female's	CANS profiling + luggage exam	Exhibits secured; both arrested by ADSU
4	21 Oct 2025	Parcel Post Office	Drug-impregnated A4 sheets	9 sheets	Rs 756,000	Mauritian woman	Concealed in mailed documents	CANS PPO team flagged parcel, inspection	Package detained; investigation ongoing
5	25 Oct 2025	SSR Int'l Airport	Heroin	6 kg	Rs 90M	45-year-old Tanzanian national	Controlled delivery attempt	Joint MRA-ADSU surveillance & interception	Heroin seized; suspect arrested; network under investigation

MRA's continued commitment

The series of successful operations in October 2025 demonstrates the MRA's unwavering vigilance, professionalism, and collaboration in safeguarding Mauritius against drug trafficking. Each seizure represents not only the interception of illicit substances but also the protection of lives, families, and communities.

By combining intelligence-led profiling with inter-agency coordination, the MRA continues to play a decisive role in securing the nation's borders and maintaining the rule of law. Its efforts reaffirm the Authority's status as the country's first line of defence in the ongoing fight against transnational crime.





YOUR TAXES AT WORK

Did you know that every time you pay tax in Mauritius, whether on your income, the goods you buy or the services you use, you are helping the entire nation?

Taxes may sometimes feel like a reduction in your income, yet they are in fact an essential investment in the country's growth, security and well-being.

The taxes you pay represent your contribution to the shared progress of Mauritius.

Every road you travel on, every hospital you visit, every public school and every clean beach, every pension paid and every safety service provided is financed mainly by taxes collected from Mauritian citizens.

'Taxes, after all, are the dues that we pay for the privileges of membership in an organised society.'

President Franklin D. Roosevelt

So whenever you pay your tax, remember that you are helping to build a safer, fairer and more prosperous Mauritius for today and for generations to come!



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