

MAURITIUS REVENUE AUTHORITY

Authorisation for use of betting software

1. Introduction

Following amendment brought to Section 109 of the Gambling Regulatory Authority (GRA) Act, the responsibility for the Central Electronic Monitoring System has been transferred from the GRA to the Mauritius Revenue Authority (MRA).

In that respect, this office has prepared a set of guidelines and directives for the benefit of the betting operators which they need to follow when seeking authorisation for the use of their betting software. They are:

- (a) Terms and conditions for use of betting software;
- (b) Application Form – Annex A;
- (c) Letter of Undertaking – Annex B;
- (d) Technical requirements to allow use of betting software – Annex C.

2. Objective

This document aims to describe the terms and conditions under which a licensee may make use of his betting software for the online recording of betting transactions under the GRA Act.

2.1 The terms and conditions will apply when a licensee intends to:

- (a) install a new betting software;
- (b) modify/alter the existing betting software.

3. Terms and conditions for use of betting software

3.1 The licensee guarantees that all betting transactions are correctly and continuously recorded online on the Central Electronic Monitoring System under the responsibility of the MRA. For that purpose, the betting software of the licensee will interface with the software and/or hardware component provided by the MRA for recording and transmitting the betting transactions. The licensee will be required to make necessary changes to his betting software and the changes must not alter or manipulate the software and/or hardware component provided by the MRA.

3.2 Where the MRA needs to update its software and/or hardware component, the licensee will allow the MRA to complete the update at a mutually agreed date and time.

3.3 For international betting software, the licensee shall: (i) submit the Certificate of Authenticity of the betting software; and (ii) submit evidence to the MRA that the betting software has been approved by an internationally accredited betting laboratory.

3.4 Where the betting software does not fall under section 3.3 above, the licensee will have to: (i) submit a signed document certifying that the betting software is owned, operated and maintained

by the software company; (ii) produce evidence that it has been authorised to use or purchase the betting software on such terms and conditions as may be approved by the software provider.

3.5 The MRA will authorise the use of betting software after the results of the tests are acceptable to the MRA. The testing process is expected to take one month.

4. Application Form, Letter of Undertaking and Technical Requirements to allow use of betting software

The licensee will be required to submit:

- (i) The application form (Annex A);
- (ii) The letter of undertaking (Annex B);
- (iii) The technical requirements (Annex C).

5. Submission of application

The licensee is required to submit the application form (Annex A), at least six weeks in advance, in order to enable all the procedures to be completed on time.

In case the application is not in order, this may result in delaying the processing of the application.

6. Failure to comply with the terms and conditions for the use of the betting software

If the licensee is found not to comply with the terms and conditions specified above, the MRA will take appropriate action with regard to the betting software and inform the GRA accordingly.

Letter of Undertaking

Date:
Your Ref.:
MRA Ref.:

The Director General,
Mauritius Revenue Authority
Ehram Court
Cnr Mgr. Gonin & Sir Virgil Naz Streets,
Port Louis
Dear Sir,

This is to certify that the information provided is true and correct. The licensee accepts full responsibility and certifies that:

1. <<Name of Licensee>> ensures that the betting software <<Name of software>> abides to the terms and conditions specified under the Gambling Regulatory Authority (GRA) Act.
2. <<Name of Licensee>> guarantees that all betting transactions are correctly and continuously recorded online on the central electronic monitoring system under the responsibility of the MRA.
3. <<Name of Licensee>> complies with the established procedures for testing the betting software as per Annex C: Technical Requirements to allow use of betting software.
4. <<Name of Licensee>> has made the necessary changes to the betting software which will not alter or manipulate the software and/or hardware component provided by the MRA.
5. <<Name of Licensee>> will allow the MRA to complete the update, on a mutually agreed date and time, when the MRA needs to update its software and/or hardware component.
6. *(Delete as appropriate)*
Option 1: International software
<<Name of Licensee>> is herewith submitting (i) the Certificate of Authenticity of the betting software; and (ii) evidence that the betting software has been approved by an internationally accredited betting laboratory.

Option 2: The betting software does not fall under section 3.3
<<Name of Licensee>> is herewith submitting (i) a signed document certifying that the betting software is owned, operated and maintained by the software company; (ii) evidence that it has been authorised to use or purchase the betting software on such terms and conditions as may be approved by the software provider;
7. <<Name of Licensee>> shall be solely responsible and personally liable for any damage or other liabilities arising out of the use of the betting software <<Name of software>>. In case the betting software <<Name of software>> is found not to comply with the terms and conditions of this betting software policy. The MRA will report to GRA for appropriate actions.

Name: _____ In the capacity of: _____

Signed: _____ Official Seal: _____

<<Note: This Letter of Undertaking must be on the letterhead of the Licensee, must be signed by a person competent and having the power of attorney to bind the Licensee, and must be submitted by the Licensee as specified in the Betting Software Policy>>

TECHNICAL REQUIREMENTS TO ALLOW USE OF BETTING SOFTWARE

Ref	List of Tasks to be accomplished	Responsibility	Date	Status	Comments on Progress
1	Request to use new betting software or modified/altered existing betting software				
1.1	<p>Submit the Application Form (Annex A) to use a new betting software or to make modifications or alterations to the existing betting software and annex with the following documents:</p> <p>(If the betting software is an international software)</p> <ul style="list-style-type: none"> ▪ Certificate of Authenticity of the betting software. • Evidence that the betting software has been approved by an internationally accredited betting laboratory. <p>(If the betting software does not fall under section 3.3)</p> <ul style="list-style-type: none"> ▪ Signed document certifying that the betting software is owned, operated and maintained by the software company; ▪ Evidence that it has been authorised to use or purchase the betting software on such terms and conditions as may be approved by the software provider. 	Licensee			
1.2	Process application to use a new betting software or modify/alter the existing betting software.	MRA			
2	Integration of betting software with MRA software and/or hardware component				
2.1	Issue a letter to provide the guidelines and procedures to the Licensee in order for the betting software to communicate with the MRA's software and/or hardware component.	MRA			

2.2	Liase with the software supplier to make the necessary changes to the betting software so that all betting transactions are correctly and continuously recorded online at the MRA.	Licensee			
2.3	Officially inform the MRA that integration of betting software with the MRA software and/or hardware component has been completed.	Licensee			
3	Testing the continuous online recording of betting transactions at MRA				
3.1	Issue a letter to request Licensee to test the continuous online recording of betting transactions at the MRA at a scheduled date and time.	MRA			
3.2	Simulate a test environment and take test bets.	Licensee			
3.3	Ensure that the test bets are correctly and continuously recorded online at the MRA.	MRA			
3.4	Extract the test bet transactions from system and email to the MRA for comparison.	Licensee			
3.5	Scan receipts/tickets of the test bets and email to the MRA for verification.	Licensee			
3.6	Analyse the test files and request the Licensee for amendments, if necessary, until test is completed.	MRA			
4	Announced audit of system including testing of betting software				
4.1	Issue a letter to inform Licensee that an announced audit of the system including testing of the betting software will be conducted at a scheduled date and time.	MRA			
4.2	Perform demonstration of the system and take test bets.	Licensee			
4.3	Ensure that the test bets are correctly and continuously recorded online at the MRA.	MRA			
4.4	Request to extract the test bet transactions from system onto pen drive for comparison.	MRA			
4.5	Take possession of receipts/tickets of the test bets for audit purposes.	MRA			
4.6	Perform audit of the test bets.	MRA			

5 Allow use of betting software					
5.1	Submit “Letter of Undertaking” (Annex B) to the MRA	Licensee			
5.2	Issue a letter that the Licensee may or may not use the betting software to record his betting transactions on such terms and conditions under the betting software policy and Gambling Regulatory Authority (GRA) Act.	MRA			
5.3	If allowed to use new or modified/altered existing betting software, guarantee that all betting transactions are correctly and continuously recorded online at the MRA.	Licensee			