

SELF-EMPLOYED ASSISTANCE SCHEME

ADDITIONAL INFORMATION

During the implementation of the **Self-Employed Assistance Scheme (SEAS)**, a series of issues have been noted. The Mauritius Revenue Authority (MRA) wishes to apprise applicants of the following, so that eligible applicants may avail themselves of the assistance in the most effective manner:

1. All applications must be made online on MRA website: **www.mra.mu**. The MRA will not entertain any application made by email or via phone. Individuals who are having difficulties to apply may call MRA Helpdesk on 207 6000.
2. Self-employed individuals who have already applied for the assistance for the period 16th of March to 15th of April 2020 **need not submit a new application** for the period 16th of April to 30th of April 2020.
3. Self-employed individuals in Rodrigues and in Agalega, who are eligible for the Self-Employed Assistance Scheme, are entitled to an assistance of Rs 5,100 for the period 16th of March to 15th of April 2020 only as the confinement period in those islands ended on 15th of April, 2020.
4. As at date, the MRA has received more than 251,000 applications for SEAS and payment has already been credited to the bank accounts of some 172,000 applicants. All applications received have already been processed and the unpaid cases relate to applicants who have not passed the eligibility criteria, or are entitled to the financial assistance but have an issue with their Bank Account.
5. An applicant who does not have a Bank Account may still make an application. However, he will have to open a Bank Account at the earliest and, thereafter, revert to his application form and insert his bank details.
6. Banks would henceforth make verifications to ensure that the applicant is the holder of the Bank Account before crediting the payment into that account. An applicant should, therefore, ensure that the Bank Account Number inserted in his online application form is in his own name.
7. An applicant who has inserted the Bank Account Number of another person, and gets the message that the account has been used more than once, may now amend his application, online, to insert a Bank Account which is in his own name.
8. An applicant, including a student, who has inserted incorrect information in his application form and who now wishes to withdraw his application, has been provided with an online facility to do so. In case he has already been paid, he will also be able to refund the amount using the same facility.
9. **All emails regarding SEAS must be addressed to headoffice@mra.mu**. No consideration may be given to emails sent directly to the mail box of MRA officers.
10. The MRA informs the public that a post audit exercise has been initiated to detect cases where misrepresentations have been made in application forms so as to benefit from the Self-Employed Assistance Scheme. Cases deemed fraudulent will be referred to the Police for appropriate action as provided in Law.

For further information regarding the Self-Employed Assistance Scheme, members of the public are requested to call MRA Helpdesk on **207 6000**.

