

MRA AWARDS PRIZES TO TSS WINNERS



The winners of the Taxpayer Satisfaction Survey (TSS) draw were remitted their cheques on Tuesday 17 December, 2019, at the Mauritius Revenue Authority (MRA) Head Office. Mr. Law Hong Waye won the first prize of the TSS draw which amounts to Rs. 25,000, Mr. K. Bissessur won the second prize of Rs. 15,000 and the third prize of Rs. 10,000 was won by Mrs. Melanie Lesourd. The draw was effected on Thursday 24 October, 2019.

In his address, the Director-General of the MRA, Mr. Sudhamo Lal, underlined the importance of the TSS as a valuable means of gathering feedback from taxpayers. In fact, during the Income Tax e-Filing Season 2019, taxpayers were offered the opportunity to evaluate the services offered by the MRA, after submitting their income tax returns. The Director-General thanked all taxpayers who filed their income tax returns electronically and expressed his appreciation to the three winners of the TSS. Mr. Sudhamo Lal concluded that the TSS was a joint effort of all MRA Departments and he was thankful to all staff for their meaningful support.

Mr. R. Oree highlighted in his speech that the MRA has a gamut of tools through which it receives feedback from its stakeholders, one of which is the TSS. The latter helps the MRA to better the services offered to taxpayers and to achieve its vision of being a world class Revenue Authority, Mr. Oree said.



The Prize Giving Ceremony was held in the presence of the MRA Management Team and the first prize of Rs. 25,000 was remitted to Mr. Law Hong Waye by the Director-General of the MRA.