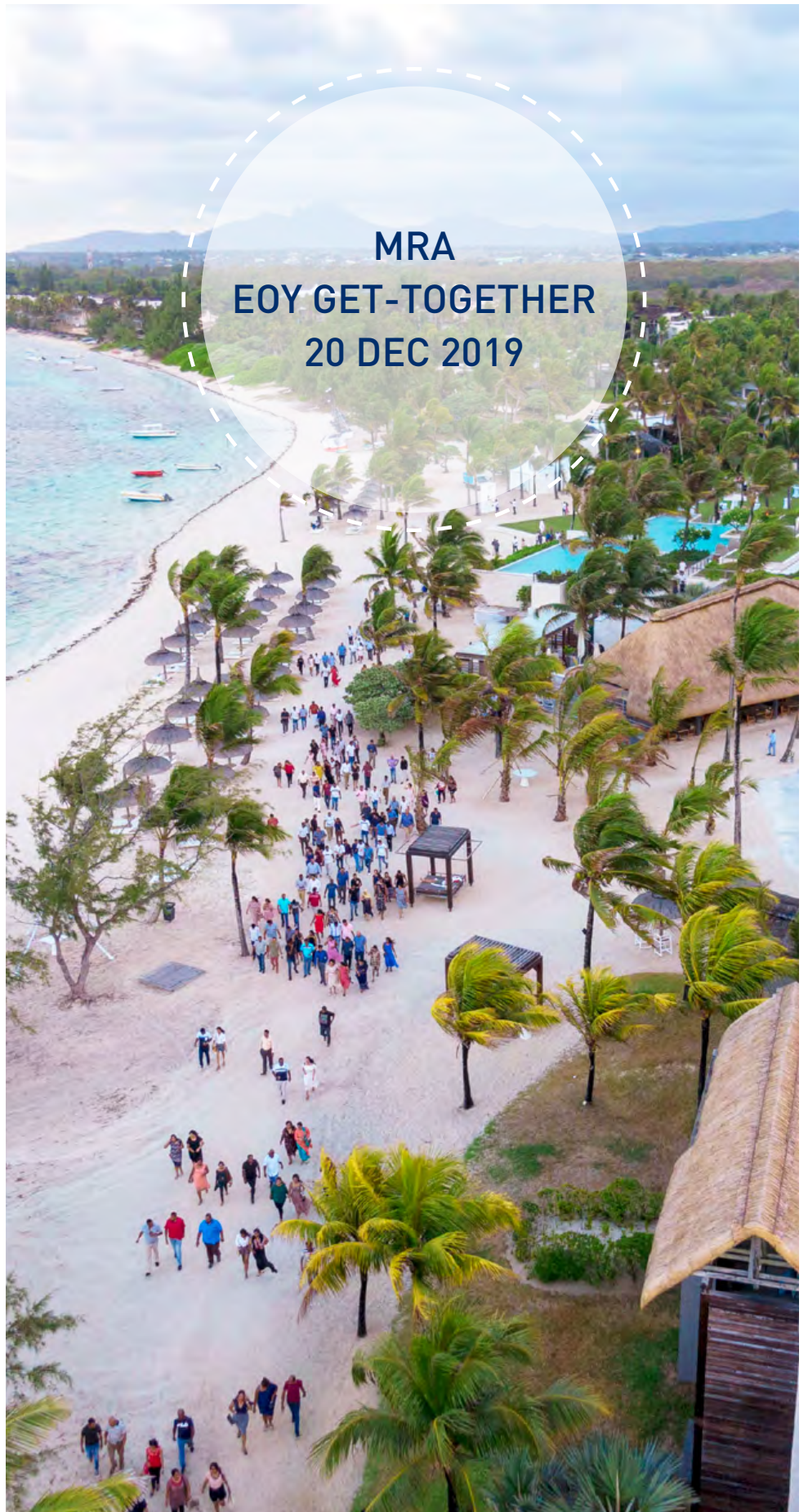


## In this issue...

**MRA  
EOY GET-TOGETHER  
20 DEC 2019**





# End of Year Get-Together: The MRA family celebrates

After a year of hard work, the Mauritius Revenue Authority (MRA) family met outside the sphere of the office to celebrate the end of year festivities. Some 700 MRA staff from different departments and locations joined together at the Long Beach Hotel, Belle Mare on Friday 20 December, 2019, for a dinner. The Taxpayer Education and Communication Department (TECD) organised the event with the collaboration of the Finance & Administration Department (FAD) and that of the Human Resources & Training Department (HRTD).



The Director-General of the MRA, Mr. Sudhamo Lal, welcomed its employees and stressed on the strong bond shared by the Management Team with its staff. He thanked everybody for their hard work and dedication towards the organisation.





Entertainment for the evening was provided by the MRA Band and in-house singers had the opportunity to showcase their talent on stage.





# MRA honours the winners of the Taxpayer Satisfaction Survey 2019

The winners of the Taxpayer Satisfaction Survey (TSS) Draw were remitted their respective cheques on Tuesday 17 December, 2019, at the Mauritius Revenue Authority (MRA) Head Office.

Mr. Law Hong Waye won the first prize of the TSS draw which amounts to Rs. 25,000, Mr. K. Bissessur won the second prize of Rs. 15,000 and the third prize of Rs. 10,000 was won by Mrs. Melanie Lesourd.



To gauge taxpayers' perception of its services, the MRA launched its 3<sup>rd</sup> TSS to receive valuable insights from its main stakeholders during Income Tax e-Filing Season 2019, which ran from Monday 26 August till Tuesday 15 October 2019.

A draw was organised on 24 October, 2019, at the seat of the MRA to identify the three winners.

The results of the survey have been discussed at the level of the MRA Management Team. Based on the feedback received, actions are being initiated at different levels to improve the quality of service. The results of the survey will be published in the Annual Report for the financial year 2019/20.



# Niger Delegation: Study Tour

The Mauritius Revenue Authority (MRA) met a delegation of twelve high officials from the Republic of Niger on Tuesday 3 December, 2019, at the MRA Head Office at Eham Court, Port Louis. The Niger delegation was on a study tour to look at the institutional framework of Mauritius and the reforms undertaken in the different indicators measured by the World Bank through its Doing Business Report.



The delegation was headed by His Excellency, Mr Alma Oumarou, the Minister Advisor to the President of the Republic, President of the Institutional Device for Improvement and Monitoring of the Business Climate and His Excellency, Mr Marou Amadou, the Minister of Justice of the Republic of Niger.

## Ease of Doing Business Report: Chinese delegation congratulates the MRA

A delegation from China visited the Mauritius Revenue Authority (MRA) on Tuesday 17 December, 2019, for a study tour on the Ease of Doing Business report of the World Bank. The aim of the visit was to learn from the Mauritian model of revenue administration, especially with regards to Mauritius's 5th rank in the Ease of Paying Taxes Index.



A presentation was made by senior MRA officers to the delegation.



# Advanced Valuation: Training for MRA Customs Officers

The Mauritius Revenue Authority (MRA), in collaboration with the World Customs Organisation (WCO), organized a workshop on Advanced Valuation at the MRA Custom House from 11 to 13 December, 2019. The workshop aimed at training Customs Officers on Post Control Audit, Transfer Pricing, Customs Valuation Policies, amongst others.



Mr. Jiabin LUO, Technical Officer at Tariff & Trade Affairs Directorate at the World Customs Organization and WCO Accredited Expert in Valuation (former Officer in General Administration of Customs in China) and Ms Zhiying XU, Senior Officer, National Inspection, Bureau of Duty Collection, China Customs equally WCO recognized Expert in Valuation facilitated the workshop.

## Workshop on CRS at BoM: 'Maintaining our reputation', Mr. Sudhamo Lal

On Thursday 5 December, 2019, the Mauritius Revenue Authority (MRA), in collaboration with the Bank of Mauritius (BoM), organised a workshop on Common Reporting Standard (CRS) at the BoM. The workshop was facilitated by experts from the MRA's FATCA/ CRS unit and from the Bank of Mauritius.

The objective of the workshop, which falls within the Bank's financial literacy programme, was to provide professionals from banks and non-bank deposit taking institutions with information on the latest developments in the CRS space.



In his opening speech, Mr. Sudhamo Lal, Director-General of the MRA, stated that *'the success of Mauritius as a financial hub depends on maintaining our reputation as a trusted and responsible financial centre.'*

For his part, Mr. Yandraduth Googoolye, Governor of the Bank of Mauritius, emphasized that *'the Bank of Mauritius has a keen interest in ensuring that its licencees are adhering to the applicable legislations, including tax laws, and international best practices.'*

# MRA supplements an Integrity Diagnostic Mission in Guyana

Following a request from the World Customs Organisation (WCO), Mr A. Bachun, Team Leader, Internal Affairs Division at the Mauritius Revenue Authority (MRA), led a five-day Integrity Diagnostic & Strategy Advisory Support mission in the company of Mr. Dashqin Aliyev, Technical Attaché, Capacity Building Directorate, WCO, from 02 to 06 December, 2019, for the benefit of Guyana Revenue Authority (GRA) in Georgetown, Co-operative Republic of Guyana.



The primary objective of the mission was to assist GRA to get a better picture of what is needed to enhance integrity through conducting a diagnostic assessment and reviewing the extent to which internal controls align with current international best practices, identifying gaps, determining priorities and making recommendations.

The WCO team applied a holistic methodology to support GRA in examining their compliance with the elements of the Revised Arusha Declaration. The team further facilitated a self-assessment workshop that was attended by mid-level managers from several work areas of the GRA. The team also met stakeholders from the private sector to identify their concerns and analysis of the integrity situation in their environment.

GRA welcomed the support of the WCO in the area of integrity development, and looked forward to the recommendations of the diagnostic mission report. MRA's contribution was key to supporting the GRA to move forward in their integrity development and anti-corruption policy.