

TAXPAYER GUIDELINES FOR CONTRIBUTION RETURN

1. Introduction

You want to submit your Contribution Return on the Mauritius Revenue Authority's website, but you do not know exactly how to proceed. This guide will help you through the entire process, from login into the system to the final submission of your voucher.

Taxpayers can sign in using their Employer Registration Number (ERN) and password.

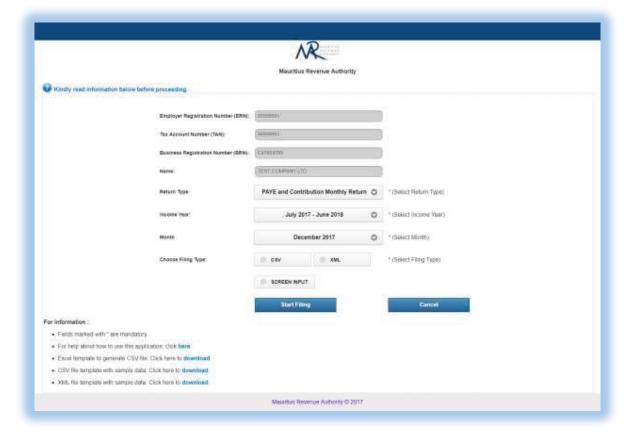
2. Login



- **Step 1**: Enter your username (Employer Registration Number)
- Step 2: Enter your password
- Step 3: Click on the "Login" button to proceed to next page



3. Choosing Return Type / Year / Month

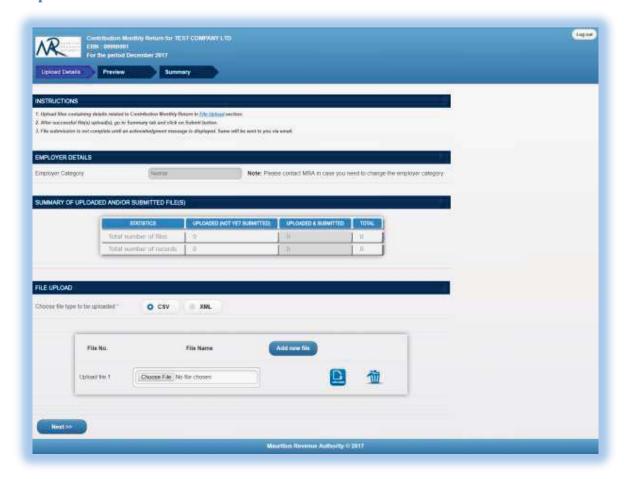


ERN, TAN, BRN and Name of company are prefilled based on your login details. This information cannot be altered.

- **Step 1:** Select the "Return Type" in this case: PAYE and Contribution Monthly Return
- **Step 2:** After the "Return Type" has been selected, the guidelines and the different templates in the "For information" section are available for download.
- Step 3: Select the "Year" for which the voucher is being filed.
- **Step 4:** Select the "Month" for which the voucher is being filed.
- **Step 5:** Click on "**OK"** button to proceed to next page.



4. Upload Details



In the "EMPLOYER DETAILS" section, the employer category is displayed. If it is incorrect, please contact MRA to make the necessary amendments.

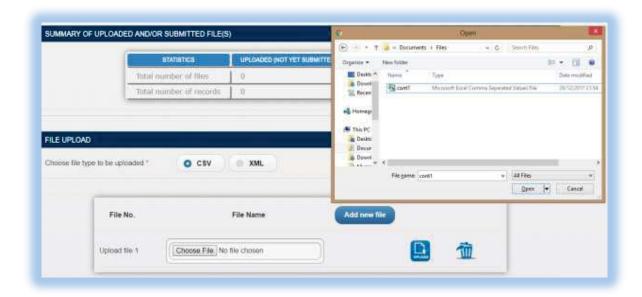
Statistics on successful file uploads for chosen period will be displayed under "STATISTICS" section. These details are updated whenever a file has been successfully uploaded, deleted or submitted.

Step 1: Choose file type to be uploaded. You cannot proceed any further unless file type is chosen.





Step 2: Click on the "Choose File" button and browse file to be uploaded, as shown below.



Step 3: The chosen file name appears as shown below. Click on "**Upload**" button.





Step 4:

(i) Invalid file

If the file contains any error, the file is not uploaded and an error message is displayed. For more details about the erroneous data, click on "Click for details" button.

The "Add new file" button is disabled and the statistics section is not updated. Please correct the file and go back to Step 2.



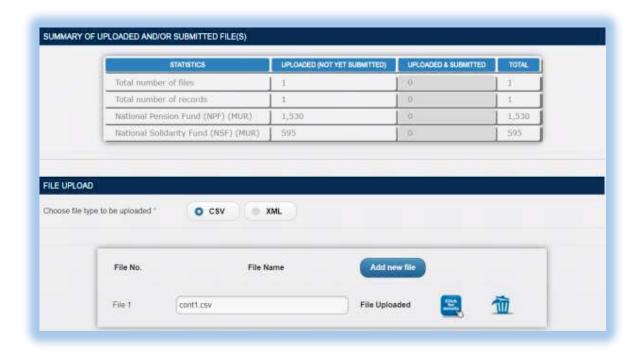




(ii) Valid file

If a valid file is uploaded, a success message is displayed. Click on the "Click for details" button for more details about the successfully uploaded file.

The statistics section is updated accordingly. The file can be deleted by clicking on "Delete" button.







Step 5:

In case there is more than one file to upload, click on "Add new file" button and repeat Step 2 to Step 4.



Step 6: To delete a file, click on delete button. A confirmation message is displayed. Click on "**OK**" to delete file, else cancel the action.

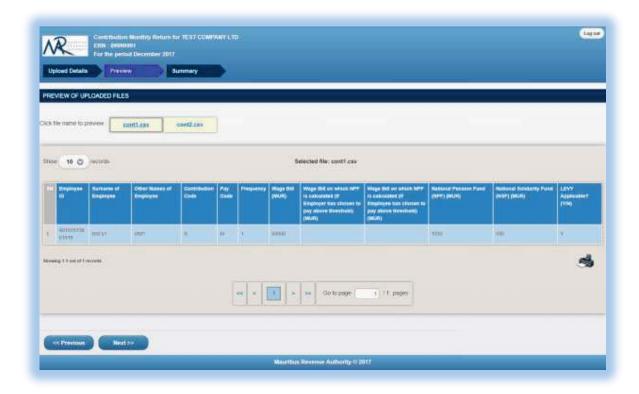


Step 7: Once all files have been uploaded, proceed to the next page by clicking on the "**Next**" button.



5. Uploaded Files Preview

Step 1: The page for preview of uploaded files is displayed.



Step 2: To view records in a specific uploaded file, click on the file name.



Step 3: To display a specific number of records per page, choose value (10 / 50 / 100/ 1000) from "Show records" dropdown list.





Step 4: The name of the file being currently previewed is displayed on top: "Selected file: cont2.csv"



Step 5: To navigate between pages, use the pagination displayed below the table.

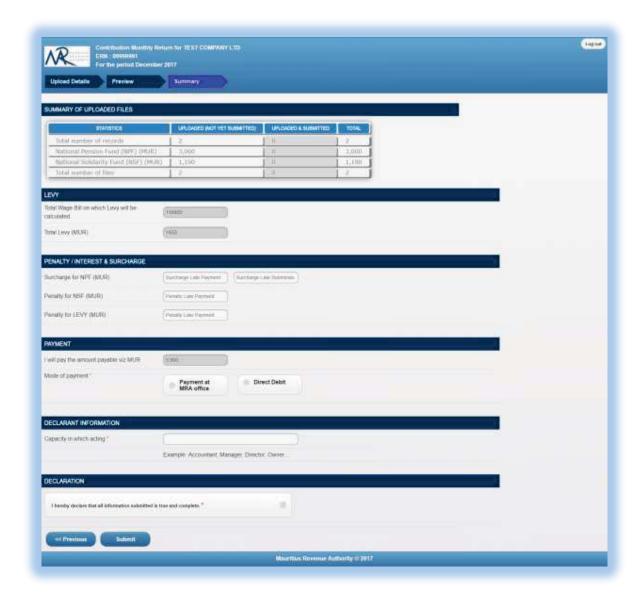


Step 6: Proceed to the next page by clicking on the "Next" button.



6. Summary

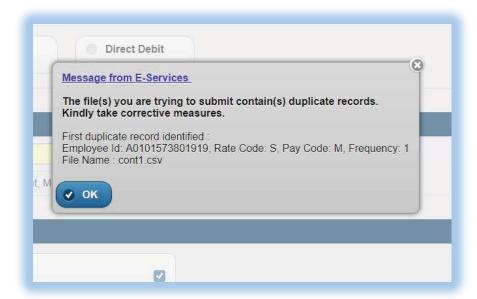
Step 1: The summary page is displayed. Please ensure that all the values in the "**SUMMARY OF UPLOADED FILES**" and "**LEVY**" section are correct.



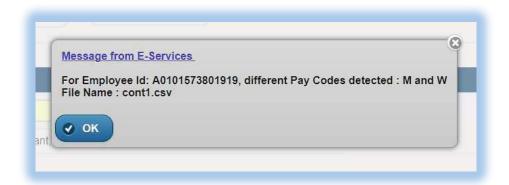
- Step 2: In the "PENALTY / INTEREST & SURCHARGE" section, enter the amounts where applicable.
- **Step 3**: Ensure that the amount payable is correct and choose mode of payment.
- **Step 4:** In the "DECLARANT INFORMATION" section, enter the "Capacity in which acting".
- **Step 5:** In the "**DECLARATION**" section, click on the checkbox to confirm that all information provided is complete, true and correct. Then click on "**Submit**" button.



The combination of the following: **Rate Code, Pay Code and Frequency** for each employee should be unique. An error message is displayed as shown below for same unique key - it indicates first Employee Id identified.

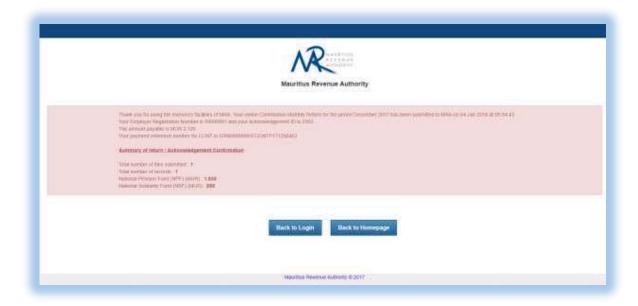


The **Pay Code** for each employee should be unique. In case there are different pay codes for the same employee in the uploaded files, an error message is displayed as shown below. It indicates first Employee Id identified.





Step 6: The following screen is displayed upon successful submission of the return. An email is also sent to the declarant's email address.



Step 7:

- Click on 'Back to Login' button to go back to login page.
- Click on 'Back to Homepage' button to go back to MRA's website.

**IMPORTANT:

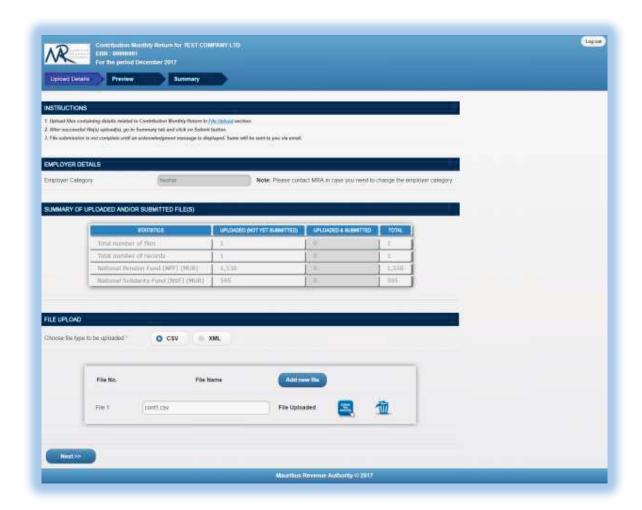
- **1.** Already submitted files will **not** be submitted again. Only files uploaded during return being currently filed are submitted.
- 2. The preview of "Uploaded & submitted" files is differentiated with a green background while "Uploaded (not yet submitted)" files have a yellow background



7. Next time login (Before submit)

After having successfully uploaded the files in the "**FILE UPLOAD**" section, it is possible to log out without submitting the statement.

On next login, only the previously successfully uploaded files are available. The taxpayer has the possibility to modify file uploads (Add new/Delete existing) indefinitely until the "**Submit**" button is clicked.

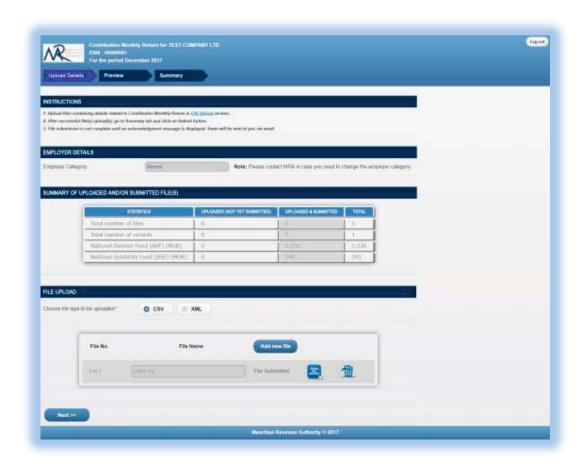




8. Additional Return

After having successfully submitted all uploaded files, an additional return can be filed.

On next login, the previously submitted files are available (highlighted in grey). The taxpayer has the possibility to view details of these files; however they cannot be modified or deleted. The statistics section for submitted files is updated (highlighted in grey).

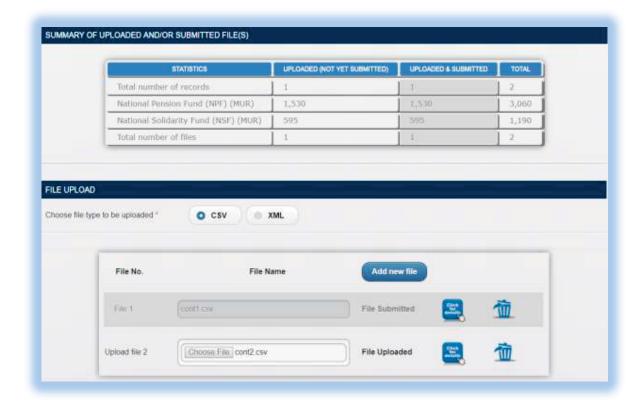


Step 1: To view details of submitted files, click on "Click for details" button.





Step 2: To add new files / delete follows steps in <u>Section 4</u> of this document. When a new file is uploaded, note that "UPLOADED" column of Statistics section is updated, so is the "TOTAL".



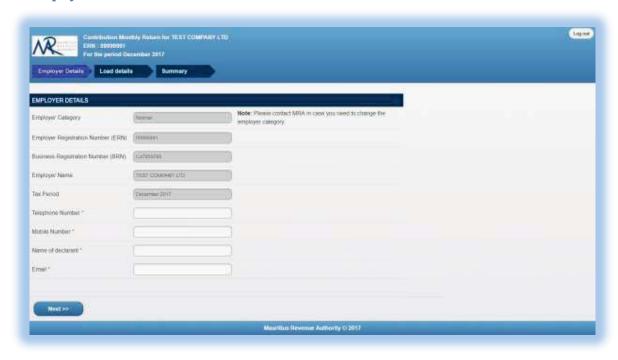
Step 3: Follow steps in Section 5 and Section 6 to preview these files and ultimately submit them.

^{**}IMPORTANT: Already submitted files will **not** be submitted again. Only files uploaded during voucher being currently filed are submitted.



A. SCREEN INPUT FILING TYPE

1. Taxpayer Profile



Employer Category, ERN, BRN, Employer Name and **Tax Period** are prefilled based on your login details. This information cannot be altered.

- **Step 1:** Enter a valid "Telephone Number" and/or "Mobile Number".
- Step 2: Enter the "Name of declarant" and "Email".
- Step 3: Click on "Next" button to proceed to next page.



2. Load details

The "Load Details" page is displayed.



Step 1: If there is no past return of employees filed, skip this step and go to step 2.

To load existing employees details based on the previous return of employees, click on "Load from previous return" button. If there is no previous return, no employees will be prefilled.

If the previous return exists, these employees are loaded with Wage Bill amount having a blank value. Click on the click on to add the new Wage Bill amount and then click on save button.



Step 2: For new employees, click on "Add new entry" button found on the right. The following screen will appear.



Step 3: For more details about the different fields, click on the "Click to read note" link.

Step 4: Enter the employee details and click on "Save button".

(iii) Invalid record

If the employee details contain invalid information, an error message will be displayed in red as shown below. The information must then be corrected before clicking on "Save" button.





(iv) Valid record

When all information is correct and the "Save" button is clicked, the record is then displayed on the table, as shown below.

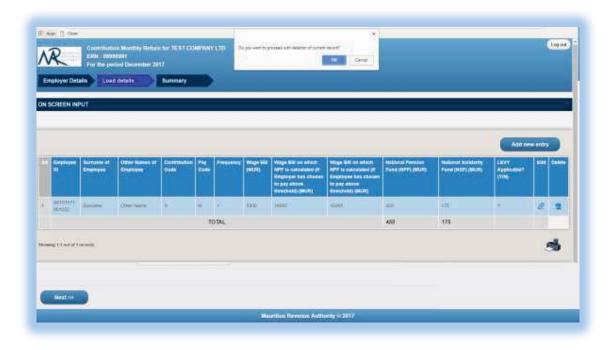




To modify the record, click on the icon. A popup screen will be displayed with existing data, as shown below. Modify record and click on "Update" button.



To delete a record, click on the icon. The following confirmation message will appear. Click on "OK" to confirm deletion.



Step 5: To print records currently being displayed on the screen, click on the screen.

Step 6: After having added all employees' details, click on "Next" button to proceed to next page.

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3. Summary

Step 1: The summary page is displayed. Please ensure that all the values in the "**SUMMARY OF UPLOADED FILES**" and "**LEVY**" section are correct.

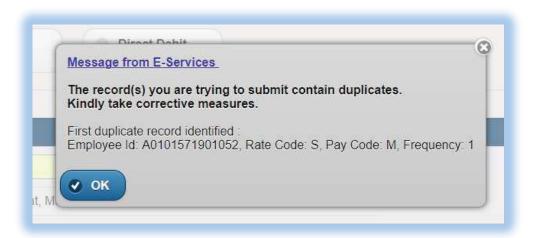


- Step 2: In the "PENALTY / INTEREST & SURCHARGE" section, enter the amounts where applicable.
- **Step 3**: Ensure that the amount payable is correct and choose mode of payment.
- Step 4: In the "DECLARANT INFORMATION" section, enter the "Capacity in which acting".
- **Step 5:** In the "**DECLARATION**" section, click on the checkbox to confirm that all information provided is complete, true and correct. Then click on "**Submit**" button.



Step 5: In the "**DECLARATION**" section, click on the checkbox to confirm that all information provided is complete, true and correct. Then click on "**Submit**" button.

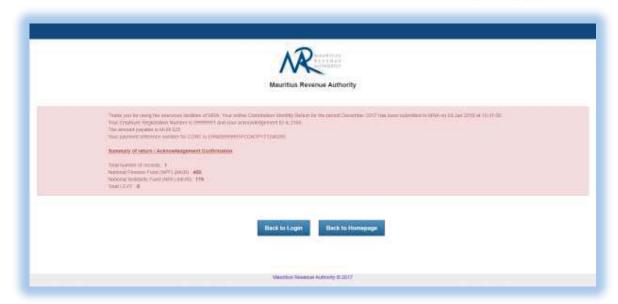
The combination of the following: **Rate Code, Pay Code and Frequency** for each employee should be unique. An error message is displayed as shown below for same unique key - it indicates first Employee Id identified.



The **Pay Code** for each employee should be unique. In case there are different pay codes for the same employee, an error message is displayed as shown below. It indicates first Employee Id identified.







Step 7:

- Click on 'Back to Login' button to go back to login page.
- Click on 'Back to Homepage' button to go back to MRA's website.

4. Next time login (Before Submit)

After having successfully saved records in "Load Details" section, it is possible to log out without submitting the return.

On next login, only the previously successfully saved records are available. Details in "Taxpayer Profile" will have to be re-entered. In "Load Details" section, the taxpayer has the possibility to add new records / modify or delete existing ones indefinitely until the "Submit" button is clicked.

5. Additional Return

After having successfully submitted all saved records, an additional return can be filed.

Step 1: On next login, details in "**Taxpayer Profile**" will have to be re-entered. Follow steps in <u>Section</u> <u>1</u> of this document.



Step 2: The taxpayer has the possibility to view the previously submitted records (row(s) with a grey background colour); however they cannot be modified or deleted. To add new records (after save edit / delete them), follow steps in <u>Section 2</u> of this document.



Step 3: The statistics section for **ALREADY SUBMITTED** records is displayed (highlighted in grey). To submit return follow steps in <u>Section 3</u>.



**IMPORTANT:

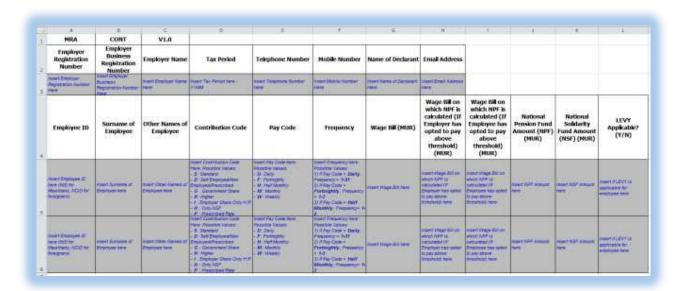
1. Already submitted records will **not** be submitted again. Only records saved during return being currently filed are submitted.



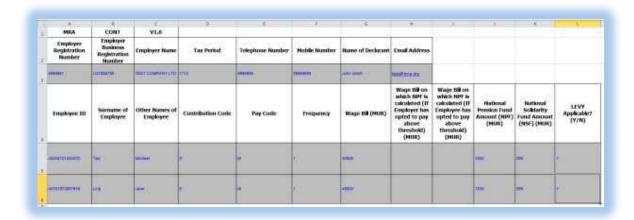
DETAILS ON FILE UPLOAD

A. CSV File

To generate your CSV file, please download the excel template from here: http://eservices8.mra.mu/PayeReturn/Download/CONT/excelTemplate.xlsx.



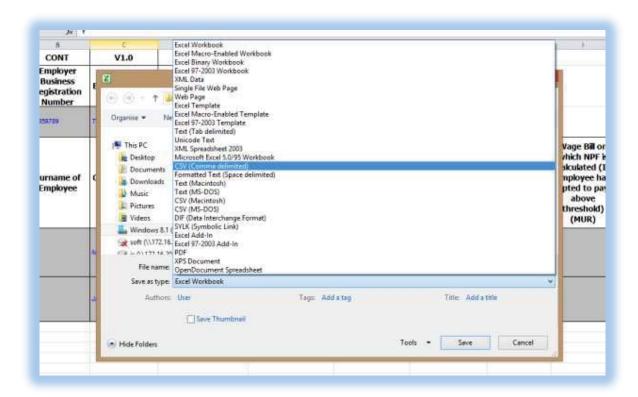
Replace the blue text with your data as shown below.





Then click on File > Save As > select CSV (Comma delimited). Next, click on Save.





Find below an example of a generated CSV file to be uploaded on the website.





The CSV file must contain columns separated by the **comma** [,] character. A CSV file example with sample data can be downloaded from here: http://eservices8.mra.mu/PayeReturn/Download/CONT/csvTemplate.csv.

IMPORTANT NOTES

- 1) Data should exclude all special characters, including comma.
- 2) File size for each upload should not exceed 5Mb.
- 3) <u>Clicking on the "**Upload**" button(s) will save the file(s) on MRA's server. The final submission of the statement is completed only when the "**Submit**" button is clicked.</u>
- 4) Already submitted files will **not** be submitted again. Only files uploaded during return being currently filed are submitted.