

Individual Income Tax Returns: e-Filing season 2023

Forgot your **PASSWORD?**





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1.



Go to MRA website: www.mra.mu and **click/tap** on **TAXPAYER PORTAL**

2.

1. Enter your **User Id (Tax Account Number (TAN) or NID)**: **i.**

2. **Click/tap** on **'here'**. **ii.**



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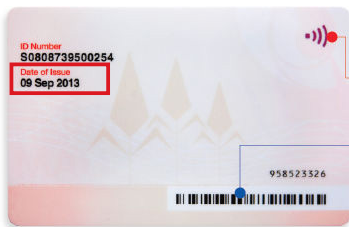
3.

1. Enter your '**NID or NCID**', your **Mobile Number** and your **email address**.

2. **Click/tap** on **Send OTP** and MRA will send you a **One-Time Password (OTP)**** on the mobile number which you have provided.

** If the Mobile Number provided does not match MRA database, you will be prompted to provide the Date of Issue of your NID which is found at the back.*

Date of Issue ←



In the case of a Non-Resident, he/she will need to provide the date of issue of his/her Non-Citizen Identification Number (NCID).

*** The OTP is generated for local mobile numbers only.*



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4.

The screenshot shows the MRA Login interface. At the top left is the MRA logo (Mauritius Revenue Authority). The page title is "MRA Login". Below the title are links for "Login" and "Contacts". A grey header bar contains the text "ONE-TIME PASSWORD (OTP)". Below this is a green instruction box: "Please insert the OTP that has been sent to your mobile number which will allow you to reset your password." A red rectangle highlights the input field labeled "One Time Password(OTP): *" and the "Continue" button below it. The "Cancel" button is also visible.

Insert the **One Time Password (OTP)** you received by SMS and
Click/tap on [Continue](#)

5.

The screenshot shows the MRA Login interface for the "Reset Password" step. At the top left is the MRA logo. The page title is "MRA Login". Below the title is a link for "Reset Password". A grey header bar contains the text "RESET PASSWORD". Below this is a text prompt: "Enter your new password below:". A red rectangle highlights the input fields for "New Password: *" and "Confirm New Password: *". Below these fields are "Ok" and "Cancel" buttons. The "Ok" button is highlighted with a red rectangle.

Insert your **New Password** and **Click/tap** on [OK](#)

Your Password is confidential and should be kept securely.