

GENERAL ENQUIRIES

1. Importing goods for commercial reasons?

Bringing items into Mauritius for sale or for your business.

You'll need to contact a [Customs House Broker](#) or a [Freight Forwarding Agent](#) to assist you for the clearance of the goods from Customs.

2. Looking for additional information on [Trade Agreements](#)?

Kindly contact the International Trade Division of the Ministry of Foreign Affairs, Regional Integration and International Trade on the following email address:

Mrs Natasha Ponen,
Principal Trade Policy Analyst
Email address: nponen@govmu.org
Phone Number 260-2915

Mrs Naznin Butonkee
Senior Trade Policy Analyst
Email address: nbutonkee@govmu.org
Phone Number: 260-2920

3. Where's my parcel?

To find out where your parcel is, you need to know the local agent handling your parcel.

Please find below contact details of local agents-

Mauritius Post - 208 2851
DHL Express - 208 7711
Celero - 202 0000
Fedex – 2865914
Chronopost - 460 2828

4. How to register as Importer/ Exporter?

To [self-register as Importer or Exporter](#), please use the MRA's e-service platform.

Enquire about:

SN	Description	Ministry/ Agency
1	Potatoes, Onions and shallots, Garlics	Agricultural Marketing Board Email: amb@ambmauritus.mu Tel: 433 4025
2	Chemicals	Dangerous Chemicals Control Board
3	Live animals and meat	Division of Veterinary Services Email: moa-dvs@govmu.org Tel: 454-1016 / 454-1017 / 466-6662
4	Air conditioning machines	Energy Efficiency Management Office Email: eemo@govmu.org Tel: 2068070
5	Film	Film Classification Board Email: fcb@govmu.org Tel: 210 0592 / 210 3117/ 210 2739
6	Food Items (Fruits, vegetables, meat)	Food Import Unit Email: moh-fiu@govmu.org Tel: 210 1345
7	Smartphone, Printer, Microphone, Headphones and earphone, Cameras for CCTV systems	Information and Communication Technologies Authority Email: info@icta.mu Tel: 2115333

8	Rice, Wheat, Petroleum, Firecrackers, Rough Diamonds , Gold, second hand motor vehicles	Ministry of Commerce and Consumer Protection Email: mcom@govmu.org Tel: 460 2500
9	Plastic products, cells, batteries	Ministry of Environment, Solid Waste Management and Climate Change Email: menv@govmu.org Tel: 203 6200 / 212 7175
10	Fish and Fish Products	Ministry of Agro-Industry, Food Security, Blue Economy and Fisheries (Blue Economy and Fisheries Division) Email: fishadmin@govmu.org; blueeconomy@govmu.org Tel: (+230) 211-2470 – 211-2475, 208-6100, 208-6208, 208-6210, 208-6211
11	Toys, Helmets, Plastic and Polyethylene Pipes and Fittings, Iron Bars	Mauritius Standard Bureau Email: msb@intnet.mu; Receptionist@msb.intnet.mu Tel: 433 3648
12	Tea, Tobacco and Tobacco products	National Agricultural Product Regulatory Office (NAPRO) Email: napromru@gmail.com Tel: 467 8046
13	Plants and products thereof	National Plant Protection Office (NPPO) https://sps.govmu.org/ Email: moa-pathology@govmu.org Tel: 464-4872 / 464-4874 / 465-4902
14	Pharmaceutical Products and Food Supplements	Pharmacy Board

		Tel: 201 1927
15	Firearm, Explosives , Weapons, Pepper Spray	Mauritius Police Force Email: opsmain.mpf@govmu.org Tel: 208 0034/ 208 0035/ 211 4444
16	Radioactive elements, Nuclear reactors	Radiation Safety and Nuclear Security Authority Email: rsnsa@govmu.org Tel: 434-3000

Can't find what you're looking for?

Get in touch with Mauritius Customs.

You did not find the information sought in the [Customs Page](#)?

Please fill in the hereunder [Enquiry Form](#) and submit to Customs by e-mail on stakeholders.customs@mra .mu or at the Trade Facilitation and Customs Cooperation Section, MRA Customs, Custom House, Mer Rouge, Port Louis on working days, during office hours