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## INDIVIDUAL INCOME TAX e-FILING SEASON 2020 ELECTRONIC FREE INCOME TAX ASSISTANCE (e-FITA)

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The Mauritius Revenue Authority (MRA) wishes to inform individual taxpayers that a new facility, **e-FITA**, has been put in place in view of assisting them to file their income tax return electronically.

**e-FITA** has replaced the traditional FITA (Free Income Tax Assistance) which was organised previously in various schools in Mauritius and in Rodrigues.

To avail yourself of the e-FITA facility you need to have a smartphone, an internet connection and the WhatsApp mobile application already installed on your smartphone.

### How does e-FITA work?

#### **a. Reserving an available time-slot convenient to you**

Make a reservation with the MRA on its website: [www.mra.mu](http://www.mra.mu). Click on the e-FITA banner on the homepage and insert either your **Tax Account Number (TAN)** or your **National Identity Card number (NID)**, and your **mobile phone number**. Choose the date and time of your online interactive session with a MRA Tax Officer, at your convenience.

A **One-Time Password (OTP)** will be sent by SMS on the mobile phone number provided by you. Insert the OTP on the MRA platform and confirm your reservation.

#### **b. On Appointment Day – e-filing of your return**

1. An SMS with a **link** will be sent to you around three minutes prior to the start of the virtual interactive session.
2. Click on the link provided.
3. You will be in communication with the MRA Tax Officer via WhatsApp Video Call. The MRA Officer will assist you in filing your Income Tax Return.

The MRA advises taxpayers who wish to avail themselves of e-FITA to have all the necessary documents handy, such as their NID, their statement of emoluments and their Bank details prior to the virtual meeting.

The MRA reminds all individual taxpayers that the last date to submit their income tax returns and effect payment (if any), electronically, is **Thursday 15 October 2020**.

For further information, visit MRA website: [www.mra.mu](http://www.mra.mu), or phone the MRA Helpdesk on **207 6000** during working hours.

