

CUSTOMS CLEARANCE SCAM ALERT

It has been brought to the attention of the **Mauritius Revenue Authority (MRA)** that members of the public (the 'Victims') have been receiving telephone calls from scammers (alleging to be public officials from abroad) and pretending to have sent to the Victims parcels containing money and/or jewellery which require to be cleared from the Mauritian Customs Department (hereinafter 'Customs').

Documents containing faked details, including fake tracking numbers and postage sites, as well as forged Customs seals are provided to the Victims. The Victims are subsequently invited to pay amounts of monies into designated bank accounts with the purported view of clearing such parcels from Customs.

Members of the public are therefore cautioned against such unsolicited phone calls, emails and messages, and are advised not to give out personal and banking details to unknown persons as they run the risk of being scammed.

Should any member of the public have any doubt as to the authenticity of any documents purporting to emanate from or on behalf of the MRA and/or Customs, he/she is urged to call on 202 0500 or to send an email to customs@mra.mu to report any potential scam.