



Award of Procurement Contract

Notice under section 40(7) of the Public Procurement Act 2006

This is to notify that, following an Open Advertised Bidding exercise carried out by the Mauritius Revenue Authority for the Procurement of Secure Excise Stamps with Accompanying Trace System (MRA/OABSTAMPS/08/23), the contract has been awarded to the lowest bidder Holostik India Limited of 30/6, Ground Floor, Devika Tower 6, Nehru Place, New Delhi, India for the sum of USD 471,240 (Incoterm DDP).

Date: 08 May 2023

**The Group Director
Holostik India Limited
30/6, Ground Floor
Devika Tower 6, Nehru Place
New Delhi
India**

Attention: Mr. Shobhit Kumar Gupta

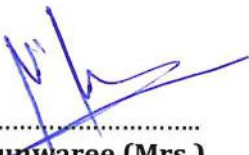
Dear Sir,

PROCUREMENT OF SECURE TOBACCO STAMPS (BID REF: MRA/OABSTAMPS/08/23)
LETTER OF ACCEPTANCE

We refer to our 'Notification to Selected Bidder' letter dated 28 April 2023 in relation to the above procurement exercise.

2. This is to inform you that your bid dated 04 April 2023 for the Design, Printing, Supply and Delivery of 170M Secure Tobacco Stamps with Accompanying Track and Trace System in the sum of US Dollars Four Hundred and Seventy One Thousand Two Hundred and Forty (USD 471,240 - DDP Mauritius) has been accepted on terms, conditions, specifications and requirements contained in our bidding document dated 13 February 2023.
3. You are requested to furnish, within 28 days from the date of this Letter of Acceptance, a Performance Security in the form of a Bank Guarantee for an amount of USD 47,124.00 representing 10% of the contract value. You should use for that purpose the template for Performance Security as per the bidding documents. The expiry date of the Performance Security shall be 31 August 2027.
4. As specified at Section V of the bidding documents- Schedule of Requirements, MRA shall carry out inspections and tests at the premises of the supplier to ascertain compliance with the technical specifications for both the stamps and the proposed track and trace system. The program of visit for the said tests and inspections will be communicated to you in due course.
5. Please note that unless and until a formal agreement is executed, this Letter of Acceptance together with all the documents and conditions related to this bidding exercise shall constitute a binding contract between the Mauritius Revenue Authority and Holostik India Limited.
6. Grateful if you may confirm your acknowledgement of this letter by Thursday 11 May 2023.

Yours faithfully,



**N. Burwaree (Mrs.)
Director, Finance and Administration**



Commitment beyond Revenue

Finance and Administration Department
Ehram Court, Cnr Mgr. Gonin & Sir Virgil Naz Streets, Port-Louis, Mauritius
T: +230 207 5922 • F: +230 207 6022 • E: fin@mra.mu • W: www.mra.mu



Bid Submission Form

Date: 20th February 2023

Procurement Ref. No.: MRA/OABSTAMPS/08/23

Alternative No.: *Not Applicable*

To: **The Director General
Mauritius Revenue Authority
Level 10, Eham Court
Cnr. Mgr Gonin & Sir Virgil Naz Streets
Port-Louis
Mauritius**

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda No.: **ADDENDUM NO 1 ISSUED ON 3RD MARCH 2023** *[insert the number and issuing date of each Addendum]*;
- (b) We offer to supply in conformity with the Bidding Documents and in accordance with the Delivery Schedules specified in the Schedule of Requirements the following Goods and Related Services : **Design, Printing, Supply and Delivery of Secure Tobacco Stamps with Accompanying Track and Trace System** *[insert a brief description of the Goods and Related Services]*;
- (c) The total price of our Bid is: USD FOUR HUNDRED SEVENTY ONE THOUSAND TWO HUNDRED FORTY *[insert the total bid price in words and figures in the currency of the bid]*;
- (d) Our bid shall be valid for the period of time specified in ITB Sub-Clause 21.1, from the date fixed for the bid submission deadline in accordance with ITB Sub-Clause 25.1, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (e) If our bid is accepted, we undertake to obtain a Performance Security in accordance with ITB Clause 45 and GCC Clause 18 for the due performance of the Contract;
- (f) We, including any subcontractors or suppliers for any part of the contract, have nationality from eligible countries **India** *[insert the nationality of the Bidder, including that of all parties that comprise the Bidder, if the Bidder is a JV, and the nationality each subcontractor and supplier]*
- (g) We have no conflict of interest in accordance with ITB Sub-Clause 5.2;

For HOLOSTIK INDIA LTD.

Sobhitu

Authorised Signatory

- (h) Our firm, its affiliates or subsidiaries—including any subcontractor or supplier for any part of the contract—have not been declared ineligible by an international financing agency such as the World Bank, African Development Bank or any other international agency or under the Laws of Mauritius or official regulations in accordance with ITB Sub-Clause 5.3;
- (i) I/We declare that I/We “do not qualify” for Margin of Preference as per the table below, and has submitted documentary evidence in this respect.

Description of Bidder	Applicable Margin of preference	Bidder to tick as appropriate
Small and medium Enterprise bearing the 'Made in Moris' certification for the locally manufactured goods proposed	40%	
Small and medium Enterprise proposing locally manufactured goods	30%	
Local companies proposing locally manufactured goods	30%	

- (j) The following commissions, gratuities, or fees have been paid or are to be paid with respect to the bidding process or execution of the Contract: *[insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid is payable and the amount and currency of each such commission or gratuity]*

Name of Recipient	Address	Reason	Amount
None _____	None _____	None _____	None _____
None _____	None _____	None _____	None _____
None _____	None _____	None _____	None _____
None _____	None _____	None _____	None _____

(If none has been paid or is to be paid, indicate “none.”)

- (k) We hereby confirm that we have read and understood the content of the Bid Securing Declaration attached herewith and subscribe fully to the terms and conditions contained therein. We understand that non-compliance to the conditions mentioned may lead to disqualification.

For HOLOSTIK INDIA LTD.

Shobhit
 Authorised Signatory

(l) We have taken steps to ensure that no person acting for us or on our behalf will engage in any type of fraud and corruption as per the principles described hereunder, during the bidding process and contract execution:

- i. We shall not, directly or through any other person or firm, offer, promise or give to any of the Purchaser's employees involved in the bidding process or the execution of the contract or to any third person any material or immaterial benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
- ii. We shall not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.
- iii. We shall not use falsified documents, erroneous data or deliberately not disclose requested facts to obtain a benefit in a procurement proceeding.

We understand that transgression of the above is a serious offence and appropriate actions will be taken against such bidders.

(n) We understand that this bid, together with your written acceptance of our proposal, shall constitute a binding contract between us, until a formal contract is prepared and executed.

(o) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Signed: _____
Shobhit
For HOLOSTIK INDIA LTD.
Authorised Signatory

In the capacity of *Joint Managing Director*

Name: *Shobhit Kumar Gupta*

Duly authorized to sign the bid for and on behalf of: *Holostik India Limited*

Dated on 20th day of February 2023



MAURITIUS REVENUE AUTHORITY



Procurement of Secure Tobacco Stamps with Accompanying Track and Trace System

Procurement No: MRA/OABSTAMPS/08/23

ADDENDUM No. 1

Issued on 03 March 2023

Bidders are kindly informed that the deadline for submission of bids for the above tender has been extended to **Tuesday 04 April 2023 at 1400 hours (Mauritian Time).**

The bid opening will thus be carried out on **Tuesday 04 April 2023 as from 1415 hours (Mauritian Time).**

PROCUREMENT OF SECURE TOBACCO STAMPS WITH ACCOMPANYING TRACK AND TRACE SYSTEM

MRA/OABSTAMPS/08/23

CLARIFICATION No. 1

Issued on 03 March 2023

Please find hereunder queries raised by potential bidders and MRA responses:

SN	Queries	Response
1.	<p>Reference is being made to Section II Bidding Data Sheet (BDS) ITB 12.1 (h)</p> <p>It is mandatory that Tenderers have/can provide facilities for repairs, maintenance, enhancements and/or updates of the track and trace equipment/ can perform on-line maintenance. Bidders shall provide an undertaking that maintenance shall be provided for at least four years from date on which the equipment/system is successfully commissioned by the MRA. The track and trace system/equipment shall be delivered and successfully tested at least four weeks before the first order of tobacco stamps reaches Mauritius</p> <p>If the bidder can provide all maintenance of the proposed track and trace system remotely /on-line, is it required to have a facility in Mauritius?</p>	<p>No. If the bidder can provide all maintenance of the proposed track and trace system remotely /on-line, no facility is required in Mauritius.</p>

SN	Queries	Response
2.	<p>Reference is being made to Section II Bidding Data Sheet (BDS) ITB 25.1</p> <p>The deadline for the submission of bids is: Date: TUESDAY 14 MARCH 2023 Time: 14.00 hours (local time)</p> <p>Considering the vast scope of the project, we humbly request the MRA to kindly extend the bid submission date by thirty (30) days to ensure a highly competitive bid process by both regional & international bidders.</p>	<p>The deadline for the submission of bids is being extended as follows:</p> <p>From: TUESDAY 14 MARCH 2023, at latest by 1400 hours (Mauritian Time)</p> <p>To: TUESDAY 04 APRIL 2023, at latest by 1400 hours (Mauritian Time)</p>
3.	<p>Reference is being made to Section II Bidding Data Sheet (BDS) ITB 37.3 (d) & Section III - Evaluation and Qualification Criteria- Stage 4(d)</p> <p>Section ITB 37.3 (d) states “the availability in Mauritius of spare parts and after-sales services for the equipment offered in the bid: Successful Bidder to ensure that spare parts for track and trace system are readily available”</p> <p>Section III - Evaluation and Qualification Criteria -Stage 4 (d) Evaluation states “Availability in Mauritius of spare parts and after sales services for equipment offered in the bid. NOT APPLICABLE”</p> <p>Please clarify—as the referenced requirement and evaluation criteria seem to be in conflict.</p>	<p>The availability in Mauritius of spare parts and after-sales services for the equipment offered in the bid is applicable to cases where an alternate solution to the online tracking system is being proposed.</p>
4.	<p>Reference is being made to Section III Evaluation and Qualification Criteria - Stage 1 Compliance With Mandatory Requirements</p> <p>Bidders must indicate warranty period on the tracing system/equipment that should not be less than four years after date of commissioning. Four years warranty is the minimum and is mandatory.</p> <p>We understand that MRA awarded a track and trace program for tobacco products in 2021 that contained a similar requirement for a four (4) year warranty. That said, will MRA potentially have two (2) different stamp systems simultaneously implemented in the marketplace for an overlapping of two (2) years? Is the four (4) year warranty needed to support the traceability of products that are still anticipated to be in the marketplace after the two (2) year contract period?</p>	<p>The timing of procurement has been scheduled such that the existing excise stamps will be phased out by the time the new ones come into the market. Bidders should propose their own tracking system.</p>

SN	Queries	Response
5.	<p>Reference is being made to Section III Evaluation and Qualification Criteria - Technical Compliance: Item No 6</p> <p>As part of a Secure Excise Stamp implementation, two key components should be incorporated to further enhance the information consolidation and enforcement by relevant Government Agencies. Transport Level Transactions shall not be considered for tracking.</p> <p>Kindly clarify what 'Transport Level' transactions mean. Is it related to the need (or lack thereof) to record / monitor trucks transporting stamps?</p>	<p>Transport Level Transactions means information retrieved remotely from Database.</p> <p>Other than the data retrieved, the Trace System should give two additional information with regards to the product.</p>
6.	<p>Reference is being made to Section III Evaluation and Qualification Criteria - Technical Compliance: Item No 6.1</p> <p>A secure generated serial number will be incorporated into the security features. This will provide traceability of products and cross-referencing against issuance and utilisation of a given Excise Stamp.</p> <p>At what level does the MRA currently monitor stamped products containing unique identification numbers (e.g. by manufacturer, by manufacturer and product type, at the unit level, etc.)?</p>	<p>Stamps are monitored at both the Inventory and Enforcement Levels.</p>
7.	<p>Reference is being made to Section III Evaluation and Qualification Criteria - Technical Compliance: Item No 6.3</p> <p>Bidder should provide information and evidence on how the enforcement officers of the MRA on field visits shall check for this feature without removing the plastic coating on a pack of cigarette. (3.4)</p> <p>Tenderers are requested to propose in detail the secure generated serial number and other IT infrastructure that will be required. The tracing system together with the accompanying devices.</p> <p>What is the current concept of operations for authenticating stamps on products in the marketplace? (i.e., What types of devices are currently being used to authenticate stamps?)</p>	<p>Currently Smartphones and Handheld QR Code Readers are being used.</p>

SN	Queries	Response
8.	How are stamps being applied to products? Also, please confirm that the manufacturers are responsible for applying tax stamps to products (including cost of applicator equipment).	Only by automatic applicators. Manufacturers are responsible to apply Tax Stamps.
9.	Would the MRA please confirm that there is no customs duty or import duty on excise labels? Only 15% VAT is applicable at the time of importation?	There is no customs duty or import duty on the excise labels. Only 15% VAT is applicable at time of importation
10.	How many authentication devices are required to support your enforcement teams?	Five
11.	Also, whilst we understand that the MRA will reply to questions within 14 days, we respectfully request your timely attention given the impending deadline.	Please refer to ITB 8 - The MRA shall respond to request for clarifications at latest 7 days prior to the deadline for submission of bids which is now Tuesday 4 April 2023.
12.	Where and how to register to participate in this tender?	No registration is required. Bids addressed to the Director-General, Mauritius Revenue Authority should reach the tender box situated on Level 8, Efram Court, Cnr Mgr Gonin & Sir Virgil Naz Streets, Port-Louis Mauritius by 1400 hours (Mauritian Time) on Tuesday 4 April 2023
13.	Is it possible to get a photo or sample of the existing tax bands and the hologram foil?	No – The Specifications have been clearly spelt out in the bidding document. Please proceed accordingly.
14.	Can the foil already be purchased from somewhere or should it be completely redesigned?	No foil is required.
15.	COST STRUCTURE FOR VALUE ADDED CALCULATION PER PRODUCT, Do we need to fill out this chart?	The chart needs to be filled only by those bidders applying for the Margin of Preference.
16.	<p>Reference is being made to ITB22.6</p> <p>The Bid Security shall be forfeited, or the Bid Securing Declaration executed: We request MRA to kindly let us know, Due to unforeseen circumstances Will our performance security be forfeited if we are unable to fulfill the tender in accordance with the agreed agreement? (Government arrives with an order not to do any business where we wish to do business, but we aren't allowed to perform)</p>	<p>The Supplier shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. Please refer to the General Conditions of Contract (GCC) Clause 32 [Ref: G/RFQ-GCC4/11-21] available on the Procurement Policy Office of the Government of Mauritius website ppo.govmu.org</p>

SN	Queries	Response
17	<p>Reference is being made to Section II Bid Data Sheet ITB 12.1 (h)</p> <p>Bidders will be required to submit as sample, along with their bids:</p> <p>A. Five sheets with tobacco stamps (as per the drawing 4.1 at Section V – Schedule of Requirements); and B. Ten units of Pre-cut stamps</p> <p>Considering the complexity of the requirement, other than MRA's current supplier, no one can process this type of stamps within the bid submission deadline. So, it's a Humble request to kindly give us a one-month extension after bid submission to submit the samples, so that we can obtain the required raw materials and submit the samples as mentioned in the RFP.</p>	<p>As per the provisions contained in the bidding documents, samples being requested are for any tobacco stamps being currently printed and supplied by the bidder but with same characteristics. At this stage, bidders are not required to print specific samples in accordance with the MRA's specifications.</p>
18	<p>Reference is being made to Section II Bid Data Sheet ITB 12.1 (h)</p> <p>(ii) have successfully supplied and delivered secure excise stamps or stamps with similar security features, installed and commissioned its accompanying tracing system to at least three (3) sites in Mauritius/Overseas over the past five years;</p> <p>Our understanding of the clause is that the bidder should have successfully supplied and delivered secure excise stamps or stamps with similar security features, installed and commissioned its accompanying tracing system to</p> <ul style="list-style-type: none"> • at least three (3) sites in any one country or • three (3) sites irrespective of the number of countries. <p>Kindly confirm. Yes/No? If no, kindly clarify.</p>	<p>Yes. It can be three sites in same country or three sites in three different countries. In all, it should be three different sites.</p>
19	<p>Reference is being made to - Section III - Evaluation Criteria</p> <p>Bidders must submit samples of similar stamps supplied</p> <p>Kindly confirm whether we can submit stamps with similar features which we had supplied to other Government customers as samples during bid submission. Yes/ No? If no, kindly clarify.</p>	<p>Yes. Submit samples of stamps which you have supplied to other customers. No need to print prototypes or prepare sandboxes at this stage.</p>

SN	Queries	Response
20A	<p>Reference is being made to Section III - Evaluation Criteria TECHNICAL SPECIFICATIONS TOBACCO STAMPS Visible Properties Invisible Properties</p> <p>Excise stamps for use on tobacco shall have at least two visible security elements which do not require specialization, and which shall help consumers to verify visually that the product is not counterfeit or contraband. These security elements must be distinguishable from counterfeits to the maximum extent possible.</p> <p>In our humble opinion, Hologram and thermochromic features can be treated as visible features to cater to this particular requirement. Kindly confirm Yes/ No?</p>	<p>Yes they can be treated as visible features.</p>
20B	<p>With the usage of most modern technology, we feel that both visible and invisible features can be included in the hologram portion. We humbly request the department to kindly clarify whether understanding is correct or not. If not, should these be printed features or ink-based features?</p>	<p>Please proceed as specified in the bidding documents</p>
21	<p>Reference is being made to Section III - Evaluation Criteria TECHNICAL SPECIFICATIONS TOBACCO STAMPS</p> <p>At least one colour in the stamp should be done by screen printing.</p> <p>As the Offset printing and Flexo Printing technologies are equally good or better than screen printing, we humbly request the department to kindly relax this clause to the following: “At least one colour in the stamp should be done by screen printing/Offset printing/ Flexo Printing”.</p>	<p>The specifications as contained in the bidding documents are maintained.</p>
22	<p>Reference is being made to Section III Evaluation Criteria Paper Type</p> <p>White 70 gsm UV dull with 2 x invisible fibres fluorescing yellow and blue and multi-color invisible dots visible only under UV light. These features should be inside the paper and printed on it. Fluorescing invisible fibres must be in yellow and blue. Dots must be in different colors.</p>	<p>The embedded feature on the paper should be visible on only one side of the paper.</p>

SN	Queries	Response
	<p>We request the department to kindly clarify whether the embedded features on the paper should be visible on both the side of the paper or only on one side of the paper.</p>	
23	<p>Reference is being made to Section III Evaluation Criteria Paper Type</p> <p>White 70 gsm UV dull with 2 x invisible fibres fluorescing yellow and blue and multi color invisible dots visible only under UV light. These features should be inside the paper and printed on it. Fluorescing invisible fibres must be in yellow and blue. Dots must be in different colors.</p> <p>Our understanding is that the yellow and blue Fluorescing invisible fibres must be embedded in the paper substrate and multi-color Dots need to be printed onto the paper. We humbly request the department to kindly let us know whether our understanding is correct or not. If not, we request the department to kindly let us know the exact requirement.</p>	<p>Yes. The yellow and blue Fluorescing invisible fibres must be embedded in the paper substrate and multi-color dots printed onto the paper.</p>
25	<p>Reference is being made to Section III Evaluation Criteria</p> <p>A secure generated serial number will be incorporated into the security features. This will provide traceability of products and cross-referencing against issuance and utilisation of a given Excise Stamp.</p> <p>Our understanding is that only alpha numeric number will be used for tracing the products. The QR code will not have any role to play in this. Kindly confirm whether our understanding is correct? If no, kindly clarify.</p>	<p>The QR Code should incorporate the alpha numeric number.</p>
26	<p>Reference is being made to Section III Evaluation Criteria Other security features</p> <p>The artwork (recombination of 3 master origination) for the holographic strip should be made from a combination of the following techniques to create high security features :- digital dot matrix origination of 4000DPI or more; 2D/3D origination system; dual head lithographic origination capable of shooting images of a resolution up to 120,000DPI Holographic strip should be over printed with at least 3 colour guilloche patterns to provide extra high security features.</p> <p>Our understanding is that dual head lithographic origination capable of</p>	<p>Yes. The dual head lithographic origination capable of shooting images of a resolution up to 120,000 DPI will include the digital dot matrix origination of 4000 DPI or more.</p>

SN	Queries	Response
	<p>shooting images of a resolution up to 120,000 DPI will be including the digital dot matrix origination of 4000 DPI or more. We request the department to kindly clarify whether our understanding is correct or not.</p>	
27	<p>Reference is being made to Section III Evaluation Criteria In combination with the serial number, an IT infrastructure will be implemented that will provide secure information database which will contain data relevant to the Secure Excise Stamp operation.</p> <p>We request the department to kindly let us know whether the system needs to track the entire life cycle of the tax stamp or is it only till production (application of the label on the products).</p>	<p>The system needs to track the entire life cycle of the tax stamp</p>
28	<p>Reference is being made to Section III Evaluation Criteria</p> <p>Tenderers are requested to propose in details the secure generated serial number and other IT infrastructure that will be required.</p> <p>We humbly request the department to kindly publish more clarity regarding the scope of tracking software as well as the IT infrastructure to bring in more clarity of the exact requirement.</p>	<p>Please proceed as specified in the bidding documents.</p>
29	<p>Reference is being made to Section III Evaluation Criteria</p> <p>In combination with the serial number, an IT infrastructure will be implemented that will provide secure information database which will contain data relevant to the Secure Excise Stamp operation.</p> <p>Our understanding is that the box/ pallet/ carton labels need not be mapped to the stamps on the units inside them. We request the department to kindly let us know whether our understanding is correct or not.</p>	<p>The master box and inner boxes should indicate the serial numbers therein.</p>
30A	<p>Reference is being made to Section III Evaluation Criteria</p> <p>In combination with the serial number, an IT infrastructure will be implemented that will provide secure information database which will contain data relevant to the Secure Excise Stamp operation.</p> <p>The information will include, among others;</p> <ul style="list-style-type: none"> (i) Secure Excise Stamps in stock (ii) Secure Excise Stamps in use (iii) Allocation of specific range and/or design to a particular manufacturer (iv) Damaged or unusable Excise Stamps 	<p>Yes. The 5 listed information should be captured in the tracing software.</p>

SN	Queries	Response
	<p>(iv) Exception, which may include records of fraudulent use</p> <p>We request the department to kindly confirm whether only this 5 listed information should be captured in the tracing software.</p> <p>If not, kindly elaborate on all the information that should be captured during production.</p>	
30B	<p>Reference is being made to Section III Evaluation Criteria</p> <p>Our understanding is that once the stamps are affixed onto the packets, these are activated in the tracing software. We request the department to kindly clarify whether this is the way the department wants the stamps to be activated?</p> <p>If our understanding is not correct, please clarify and elaborate the requirement for our better understanding.</p>	<p>The stamps are activated once they are sold by the MRA.</p>
31A	<p>Reference is being made to Section III Evaluation Criteria</p> <p>In combination with the serial number, an IT infrastructure will be implemented that will provide secure information database which will contain data relevant to the Secure Excise Stamp operation.</p> <p>We want to understand what the exact requirement of QR code is in the system/tracing software. We request the department to kindly clarify in detail.</p>	<p>The QR code will give the serial number through which the buyer can be identified.</p>
31B	<p>Our understanding is that there are no legacy systems with which the software needs to integrate and there will not be any data migration activity. Yes/No?</p> <p>If not, kindly clarify</p>	<p>It will not be integrated with any other system/s.</p>
32A	<p>Reference is being made to Section III Evaluation Criteria</p> <p>In combination with the serial number, an IT infrastructure will be implemented that will provide secure information database which will contain data relevant to the Secure Excise Stamp operation.</p> <p>The information will include, among others;</p> <ul style="list-style-type: none"> (i) Secure Excise Stamps in stock (ii) Secure Excise Stamps in use (iii) Allocation of specific range and/or design to a particular manufacturer 	<p>SMS based Authentication is not required</p>

SN	Queries	Response
	<p>(iv) Damaged or unusable Excise Stamps (iv) Exception, which may include records of fraudulent use</p> <p>Our understanding is that SMS based Authentication is not required. Yes/No?</p> <p>If Yes, is any other authentication required? Kindly clarify</p>	
32B	<p>We request the department to kindly elaborate in detail, the hierarchy of operations which needs to be captured by the software (required flow of the software).</p> <p>Please share the process flow and operational flow of the required software.</p>	<p>The hierarchy as specified in the bidding documents is maintained</p>
32C	<p>1) As per our understanding vendor need to set up One track and trace system at one location in Mauritius for all types of excise stamps Kindly confirm Yes/No?.</p> <p>2) If the vendor needs to setup in multiple locations kindly share the number of locations/numbers of track and trace systems required for all types of excise stamp</p> <p>3) kindly confirm all infrastructure facilities that the Department will provide for setting up the track and trace system. Yes/ No? If not, kindly clarify.</p>	<p>1) MRA is procuring Tobacco Excise Stamps. The system will be located at Custom House Mer Rouge, Port Louis, Mauritius. The application will be Web based.</p> <p>2) Not Applicable</p> <p>3) All equipment will have to be provided by the supplier. All necessary access and support will be provided by the MRA.</p>

SN	Queries	Response
33	<p>Reference is being made to Section III Evaluation Criteria (iv) Exception, which may include records of fraudulent use</p> <p>According to the department, what all activities should be triggered as Exceptions or fraudulent practices?</p>	The supplier should make provision for specific field for 'Exceptions'
34A	<p>Reference is being made to Section III Evaluation Criteria N.B Such information as mentioned above may be useful in assisting the MRA/ Government Agencies in areas such as:</p> <p>(i) Estimate of tax revenues ahead of consumption (ii) Consumption figures across affected industries (iii) Supporting information in initiating legal actions. (iv) Extrapolation towards economic and/or budget planning</p> <p>Our understanding is that these reports are not required in the software. Yes/ No? If not, kindly clarify.</p>	These reports are not required in the software.
34B	<p>We humbly request the department to kindly confirm whether the above are the only 4 that should be required in the software.</p> <p>If not, kindly elaborate on all the reports which will be required from the software.</p>	These reports are not required in the software.
35	<p>Reference is being made to Section III Evaluation Criteria Samples</p> <p>We would like to bring to your kind notice that the paper and other raw materials required to manufacture the samples mentioned in the RFP is a peculiar type which only the current supplier will be possessing to provide the samples with the specifications mentioned in the RFP, within the timelines of bid submission. Hence as part of bid submission, we humbly request the department to kindly let us submit stamps with similar features which we had supplied to other Government customers as samples during bid submission.</p> <p>Yes/ No?</p>	No. Samples should be provided as per the requirements of the Bidding Document. Please see also SN 19.

SN	Queries	Response
36	<p>Reference is being made to Section VII - Special Conditions of Contract - GCC 13.1</p> <p>Details of Shipping and other Documents to be furnished by Suppliers are: For Goods supplied from overseas: The Supplier shall notify the Purchaser a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time of arrival, and the airway-bill number. Documents to be submitted: (i) Packing list detailing quantity and serial numbers; and (ii) Invoice (iii) Manufacturer’s Authorisation certificate (if applicable) (iv) Warranty Certificate for the Track and Trace System We request the department to kindly confirm the following:</p> <p>i. Can the complete printing of Excise Stamps happen in bidder’s premises in Bidder’s country , if bidder is from a different country (and not from Mauritius)? Yes/No?</p> <p>ii. If not , can partial printing (like variable data printing, numbering etc.) happen in Mauritius & the base printing happen in the printer’s location outside Mauritius? Yes/No?</p> <p>iii. If the printing of Excise Stamps (full/ partial) must be done in Mauritius, will MRA be providing the space & all the required infrastructure for the printing?</p>	<p>Yes, the printing can happen in the Bidder’s premises country.</p>
37	<p>Reference is being made to Section VII - Special Conditions of Contract - GCC 10.2</p> <p>The rules of procedure for arbitration proceedings pursuant to GCC Clause 10.2 shall be as follows: (a) Contract with foreign Supplier: GCC 10.2 (a)—Any dispute, controversy or claim arising out of or relating to this Contract, or breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the UNCITRAL Arbitration Rules as at present in force A Humble request is being made to the MRA to kindly keep Singapore as the judicial seat of arbitration in the event of a dispute involving a foreign supplier such as “MTL”</p>	<p>The requirements as per the Bidding Document are maintained.</p>

SN	Queries	Response
38	<p>Reference is being made to Section VII - Special Conditions of Contract - GCC 13.1</p> <p>The Supplier shall notify the Purchaser a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time of arrival, and the airway-bill number.</p> <p>We request the department to kindly clarify whether the supply is supposed to be all at once or in a staggered manner.</p> <p>If it is to be in a staggered manner, kindly elaborate on the delivery installments w.r.t Quantity per installment and timeline.</p>	<p>The supply will be in staggered manner as specified in the Bidding Document. Please refer to ITB 1.1 of the Bid Data Sheet.</p>
39	<p>Reference is being made to Section VII - Special Conditions of Contract - GCC 13.1</p> <p>The Supplier shall notify the Purchaser a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time of arrival, and the airway-bill number.</p> <p>Our understanding is that MRA will handle the supply of the tax stamps to the manufactories in Mauritius (and abroad). We request the department to kindly let us know whether our understanding is correct or not.</p>	<p>Yes. MRA will handle the supply of excise stamps.</p>
40	<p>Reference is being made to Section VII - Special Conditions of Contract - GCC 13.1</p> <p>The Supplier shall notify the Purchaser a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time of arrival, and the airway-bill number.</p> <p>We request the department to kindly clarify whether the supply is supposed to be done to the end manufactory or to a central location from where the MRA will handle the supply to manufactories.</p>	<p>The supplier will deliver the stamps as specified in the Bidding Document.</p>
41	<p>Reference is being made to Section VII - Special Conditions of Contract - GCC 13.1</p> <p>The Supplier shall notify the Purchaser a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time</p>	<p>As specified in the Bidding Document.</p>

SN	Queries	Response
	<p>of arrival, and the airway-bill number.</p> <p>1)Kindly share minimum order quantity per dispatch per location</p> <p>2) Please share the complete delivery address for calculating the DDP price. Please share all delivery location details</p>	
42	<p>Reference is being made to Section VII - Special Conditions of Contract - GCC 18.4</p> <p>Discharge of the Performance Security shall take place by the Client and returned to the Supplier not later than 30 days following end of the forty eighth months from date of order of the first consignment.</p> <p>We respectfully request that MRA to clarify whether a foreign international bidder is eligible for interest on the performance security paid because the lock in term is 48 months.</p>	<p>No. All charges shall be on account of the supplier.</p>
43	<p>General query</p> <p>It's a humble request to MRA to kindly Specify whether can we supply the stamp LOT-wise.</p> <p>Requesting to kindly specify Yes/No.</p>	<p>Please proceed in accordance with the requirements of the Bidding Document.</p>
44	<p>Reference is being made to Section II – Bidding Data Sheet - ITB 25.1</p> <p>The deadline for the submission of bids is: Date: TUESDAY 14 MARCH 2023 Time: 14.00 hours (local time)</p> <p>We would like to bring to MRA's kind notice that there is a general increase in Turnaround time (TAT) across the industry for purchase of raw materials used in production of tax stamps. Also, the time between publishing of query answers and bid submission will be very short to understand the exact requirements and produce samples.</p> <p>Hence, we humbly request the department to kindly extend the bid submission time by at least 45-60 days. This will ensure better quality bid submission by all bidders in the interest of competitiveness of the bid.</p>	<p>The deadline for the submission of bid is being extended by three weeks as follows: Date: TUESDAY 04 April 2023 Time: 14.00 hours (Mauritian Time)</p>
45	<p>General query</p> <p>We kindly request MRA to provide us more scope about the required tracking software.</p> <p>Kindly specify the software requires a Track and Trace system throughout the supply system. Yes/No?</p>	<p>The requirements have been clearly specified in the Bidding Document.</p>

SN	Queries	Response
46	<p>Reference is being made to Section II – Bidding Data Sheet - ITB 24.1</p> <p>Bidders shall not have the option of submitting their bids electronically. We would humbly request MRA to provide an option to submit the bid electronically as enabling this option would be convenient for all bidders, especially international bidders. This will also ensure the increase in participation and competitiveness of the bid.</p>	<p>Electronic bids are not acceptable as specified in the Bidding Document.</p>
47A	<p>Reference is being made to Section I Instructions to Bidders Performance Security</p> <p>Within twenty eight (28) days of the receipt of letter of Acceptance from the Purchaser, the successful Bidder, if required, shall furnish the Performance Security in accordance with the GCC, using for that purpose the Performance Security Form included in Section VIII Contract forms, or another Form acceptable to the Purchaser. The Purchaser shall promptly notify the name of the winning Bidder to each unsuccessful Bidder and discharge the Bid Securities of the unsuccessful bidders pursuant to ITB SubClause 22.4.</p> <p>We would request MRA to kindly specify the prospect of Issuing a performance Security.</p>	<p>Please refer to item ‘Performance Security’ in the Bidding Document.</p>
48B	<p>As being an international bidder we kindly request the MRA to confirm any Government Intermediate/entity that has been authorized to execute Performance Security.</p>	<p>The Performance Security will be executed by the MRA, if so required.</p>
49C	<p>This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 758.</p> <p>It is our humble request to MRA, Could you please provide information about the Uniform Rules for Demand Guarantees, ICC Publication No. 758?</p>	<p>This may be queried on the internet.</p>
50	<p>Reference is being made to Section III Evaluation Criteria</p> <p>Holographic strip should be over printed with at least 3 colour guilloche patterns to provide extra high security features</p> <p>As per our understanding is that, if multiple guilloche patterns are printed over the holographic strip, it could damage the holographic pattern and ultimately compromise the security feature that the bidder is expected to provide. So we kindly request to give relaxation on this clause by removing it.</p> <p>“Holographic strip should be over printed with at least 3 colour guilloche patterns to provide extra high security features”</p>	<p>The specifications as per the Bidding Document are maintained.</p>

SN	Queries	Response
51	<p>General Query</p> <p>We kindly request MRA to clarify whether a penalty would be imposed on the supplier in the event of a delay in the supply of stamp due to unforeseen circumstances. If yes, kindly mention the penalty details.</p>	<p>Please refer to GCC 27.1 of the Special Conditions of Contract.</p>

The closing date and time for submission of bids is **Tuesday 4 April 2023 not later than 1400 hours (Mauritian Time)**.

Section VII. Special Conditions of Contract

The following Special Conditions of Contract (SCC) shall supplement and / or amend the General Conditions of Contract (GCC). **Whenever there is a conflict, the provisions herein shall prevail over those in the GCC.**

GCC 1.1(h)	The Purchaser is: Mauritius Revenue Authority
GCC 1.1 (m)	The Project Site(s)/Final Destination(s) is/are: <u>For Delivery:</u> Custom House Mer Rouge Port-Louis Mauritius
GCC 4.2 (a)	The meaning of the trade terms shall be as prescribed by Incoterms.
GCC 4.2 (b)	The version edition of Incoterms shall be Incoterms 2010.
GCC 8.1	For <u>notices</u> , the Purchaser's address shall be: The Assistant Director, Procurement Finance & Administration Department Mauritius Revenue Authority Level 8, Ehram Court Cnr. Mgr Gonin & Sir Virgil Naz Streets Port-Louis Country: Mauritius Electronic mail address: procurement@mra.mu /fin@mra.mu
GCC 10.2	The rules of procedure for arbitration proceedings pursuant to GCC Clause 10.2 shall be as follows: <i>(a) Contract with foreign Supplier:</i> GCC 10.2 (a)—Any dispute, controversy or claim arising out of or relating to this Contract, or breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the UNCITRAL Arbitration Rules as at present in force. <i>(b) Contracts with Supplier national of Mauritius:</i> In the case of a dispute between the Purchaser and a Supplier

	<p>who is a national of Mauritius, the dispute shall be referred to adjudication or arbitration in accordance with the laws of Mauritius.</p>
GCC 13.1	<p>Details of Shipping and other Documents to be furnished by Suppliers are:</p> <p><u>For Goods supplied from overseas:</u></p> <p>The Supplier shall notify the Purchaser a minimum of forty-eight (48) hours ahead of dispatch, the name of the carrier, the flight number, the expected time of arrival, and the airway-bill number. Documents to be submitted:</p> <ul style="list-style-type: none"> (i) Packing list detailing quantity and serial numbers; and (ii) Invoice (iii) Manufacturer's Authorisation certificate (if applicable) (iv) Warranty Certificate for the Track and Trace System <p><u>For Goods from local suppliers</u></p> <ul style="list-style-type: none"> (i) Packing list detailing quantity and serial numbers; and (ii) Invoice (iii) Manufacturer's Authorisation certificate (if applicable) (iv) Warranty Certificate for the Track and Trace System
GCC 15.1	<p>The prices charged for the Goods supplied and the related Services performed SHALL NOT be adjustable.</p>
GCC 16.1	<p>The method and conditions of payment to be made to the Supplier under this Contract shall be as follows:</p> <ul style="list-style-type: none"> (i) On each order after delivery: Ninety (90) percent of the Contract Price of the Goods supplied. (ii) 10% of contract value twelve (12) months after delivery of each order. This amount may be released against a Bank Guarantee of equivalent value valid for thirteen (13) months after each delivery.
GCC 16.4 (b)	<p>Local Suppliers shall be paid in Mauritian Rupees only.</p>

GCC 16.5	Interest shall be payable immediately after the due date for payment. The interest rate shall be the legal rate.
GCC 18.1	A Performance Security shall be required The amount of the Performance Security shall be: 10% of contract Value (For local bidders Exclusive of VAT)
GCC 18.3	The Performance Security shall be denominated in the currency of payment of the Contract.
GCC 18.4	Discharge of the Performance Security shall take place by the Client and returned to the Supplier not later than 30 days following end of the forty eighth months from date of order of the first consignment.
GCC 23.2	The packing, marking and documentation within and outside the packages shall be: Secure Excise Stamps for the Mauritius Revenue Authority
GCC 24.1	The insurance coverage shall be as specified in the Incoterms.
GCC 25.1	Responsibility for transportation of the Goods shall be as specified in the Incoterms.
GCC 26.1	The inspections and tests shall be: a Tests to ascertain compliance with the technical specifications b. Tests for the Track and Trace System
GCC 26.2	The Inspections and tests shall be conducted at the factory of the successful bidder. The MRA shall bear all of its own costs and expenses incurred in connection with such attendance including, but not limited to, all travelling, board and lodging expenses.
GCC 27.1	The liquidated damages shall be: 0.5 % of the contract price of the order per week
GCC 27.1	The maximum amount of liquidated damages shall be: 3 %. Once this maximum is reached, MRA may consider termination.
GCC 28.3	The period of validity of the Warranty shall be: as specified in the technical requirements. For purposes of the Warranty, the place(s) of final destination(s) shall be: Excise Section, Custom House, Mer Rouge - Port-Louis Mauritius
GCC 28.5	The period for repair or replacement shall be: 5 days.